

interest and can be improved by older adults), and about what other areas of the Tool could be refined and improved. This information will allow us to create a final version of the Safe Mobility Assessment Tool that can be used by older adults across the U.S. to protect and enhance their mobility.

CDC anticipates that data collection will begin in December 2013 and that all data collection will be completed by July 2014. CDC estimates the following burden for one-time respondents: Key informant interviews will be administered to 6 individuals and will take approximately 30 minutes to complete for a total burden of 3 hours, focus groups will be conducted for 14 older adults requiring up to 15 minutes per participant to review the consent form and screener and 120 minutes to participate in the focus group for a total burden of 32 hours, intercept interviews

will be administered to 40 older adults requiring up to 15 minutes to review the consent and screener form and 30 minutes to participate in the interview for a total burden of 30 hours, and the telephone survey will survey 1000 older adults involving an on-your-own review of materials (approximately 15 minutes) and a pre-scheduled telephone survey (approximately 27 minutes) for a total burden of 700 hours.

Key informant interviews and the quantitative survey will be conducted by telephone. As telephone survey participants are recruited, they may elect to receive stimulus material (i.e., a draft version of the Tool) prior to the survey either by mail or electronically via email, whichever they prefer. In addition, focus group participants may receive communications (confirmation and reminder notices) via email or mail. Email communication will be used with

key informant, focus group and telephone survey respondents, however each will be given the option of mail rather than email as their preferred communication method. Email will be provided not only as a courtesy to respondents, for those respondents that prefer email rather than mail, but also, it will allow more open and swift communication between CDC and the study participants. Additionally, recruitment/screening for the focus groups and telephone surveys, as well as administration of the telephone surveys will use Computer Assisted Telephone Interview (CATI) systems for data collection, which are designed to reduce the burden to respondents.

There are no costs to respondents other than their time. The total estimated annual burden hours are 765.

#### ESTIMATE ANNUALIZED BURDEN HOURS

| Type of respondent                        | Form name                           | Number of respondents | Number of responses per respondent | Response burden (in hours) |
|---|-------------------------------------|-----------------------|------------------------------------|----------------------------|
| Key informant interview respondents ..... | Interview guide .....               | 6                     | 1                                  | 30/60                      |
| Focus group respondents .....             | Respondent Consent & Screener ..... | 14                    | 1                                  | 15/60                      |
|   | Moderator guide .....               | 14                    | 1                                  | 2                          |
| Intercept respondents .....               | Respondent Consent & Screener ..... | 40                    | 1                                  | 15/60                      |
|   | Intercept script .....              | 40                    | 1                                  | 30/60                      |
| Telephone survey respondents .....        | Respondent Consent & Screener ..... | 1000                  | 1                                  | 15/60                      |
|   | Survey .....                        | 1,000                 | 1                                  | 27/60                      |

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## DEPARTMENT OF HEALTH AND HUMAN SERVICES

### Centers for Disease Control and Prevention

[30-Day 14-14BX]

#### Agency Forms Undergoing Paperwork Reduction Act Review

The Centers for Disease Control and Prevention (CDC) publishes a list of information collection requests under review by the Office of Management and Budget (OMB) in compliance with the Paperwork Reduction Act (44 U.S.C. Chapter 35). To request a copy of these requests, call (404) 639-7570 or send an email to [omb@cdc.gov](mailto:omb@cdc.gov). Send written comments to CDC Desk Officer, Office of Management and Budget, Washington,

DC 20503 or by fax to (202) 395-5806. Written comments should be received within 30 days of this notice.

#### Proposed Project

Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery—NEW—Centers for Disease Control and Prevention (CDC), Office of the Associate Director for Communication (OADC).

As part of a Federal Government-wide effort to streamline the process to see feedback from the public on service delivery, the CDC has submitted a Generic Information Collection Request (Generic ICR): “Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery” to OMB for approval under the Paperwork Reduction Act (PRA) (44 U.S.C. 3501 et. Seq.).

To request additional information, please contact Kimberly S. Lane, Centers for Disease Control and Prevention, 1600 Clifton Road, MS-D74, Atlanta, GA 30333 or send an email to [omb@cdc.gov](mailto:omb@cdc.gov).

#### SUPPLEMENTARY INFORMATION:

**Title:** Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

**Abstract:** The information collection activity will garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration’s commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management. Feedback collected under this generic

clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalization will be made, the sampling frame, the sample design

(including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

The Agency received no comments in response to the 60-day notice published in the **Federal Register** on December 22, 2010 (75 FR 80542).

This is a new collection of information. Individual respondents can participate in the telephone survey voluntarily. Below we provide CDC's projected annualized estimate for next three years. There is no cost to respondents other than their time. The estimated annualized burden hours for this data collection activity are 4,000.

ESTIMATED ANNUALIZED BURDEN HOURS

| Type of collection                              | Average number of respondents | Annual frequency per response | Average number of activities | Average hours per response |
|---|-------------------------------|-------------------------------|------------------------------|----------------------------|
| Interactive Voice Surveys, Online Surveys ..... | 60,000                        | 1                             | 1                            | 4/60                       |

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Office of the Director, Centers for Disease  
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DEPARTMENT OF HEALTH AND HUMAN SERVICES

Administration for Children and Families

Proposed Information Collection Activity; Comment Request

Proposed Projects

*Title:* ACF Program Instruction: Children's Justice Act.  
*OMB No.:* 0980–0196.

*Description:* The Program Instruction, prepared in response to the enactment of the Childrens Justice Act (CJA), Title II of Public Law. 111–320, Child Abuse Prevention and Treatment Act Reauthorization of 2010, provides direction to the States and Territories to accomplish the purposes of assisting States in developing, establishing and operating programs designed to improve: (1) The assessment and investigation of suspected child abuse and neglect cases, including cases of suspected child sexual abuse and exploitation, in a manner that limits additional trauma to the child and the child's family; (2) the assessment and investigation of cases of suspected child abuse-related fatalities and suspected child neglect-related fatalities; (3) the investigation and prosecution of cases of child abuse and neglect, including child

sexual abuse and exploitation; and (4) the assessment and investigation of cases involving children with disabilities or serious health-related problems who are suspected victims of child abuse or neglect. This Program Instruction contains information collection requirements that are found in P. L. 111–320 at Sections 107(b) and 107(d), and pursuant to receiving a grant award. The information being collected is required by statute to be submitted pursuant to receiving a grant award. The information submitted will be used by the agency to ensure compliance with the statute; to monitor, evaluate and measure grantee achievements in addressing the investigation and prosecution of child abuse and neglect; and to report to Congress.

*Respondents:* State Governments

ANNUAL BURDEN ESTIMATES

| Instrument                                | Number of respondents | Number of responses per respondent | Average burden hours per response | Total burden hours |
|---|-----------------------|------------------------------------|-----------------------------------|--------------------|
| Application & Annual Report .....         | 52                    | 1                                  | 60                                | 3,120              |
| Estimated total annual burden hours ..... |                       |                                    |                                   | 3,120              |

In compliance with the requirements of Section 506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Administration for Children and Families is soliciting public comment on the specific aspects of the information collection described above. Copies of the proposed collection of information can be obtained and comments may be forwarded by writing to the Administration for Children and

Families, Office of Planning, Research and Evaluation, 370 L'Enfant Promenade SW., Washington, DC 20447, Attn: ACF Reports Clearance Officer. Email address: [infocollection@acf.hhs.gov](mailto:infocollection@acf.hhs.gov). All requests should be identified by the title of the information collection.

The Department specifically requests comments on: (a) Whether the proposed collection of information is necessary

for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the proposed collection of information; (c) the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on respondents, including through the use