

2585, Repatriation Processing Center Processing Sheet, has numerous functions, but is primarily used for personnel accountability of all evacuees who process through designated Repatriation Centers. During processing, evacuees are provided emergency human services, including food, clothing, lodging, family reunification, social services and financial assistance through federal entitlements, loans or emergency aid organizations. The information, once collected, is input into the Automated Repatriation Reporting System, and available to designated offices throughout Departments of Defense, State, Health and Human Services, the American Red Cross, and State government emergency planning offices for operational inquiries and reporting and future planning purposes.

Dated: May 4, 2001.

**Patricia L. Toppings,**

*Alternate OSD Federal Register Liaison Officer, Department of Defense.*

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## DEPARTMENT OF DEFENSE

### Office of the Secretary

#### Proposed Collection; Comment Request

**AGENCY:** Office of the Under Secretary of Defense (Personnel and Readiness).

**ACTION:** Notice.

In compliance with Section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Office of the Under Secretary of Defense (Personnel and Readiness) announces the following proposed reinstatement of a public information collection and seeks public comment on the provisions thereof. Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of burden of the proposed information collection; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the information collection on respondents, including through the use of automated collection techniques or other forms of information technology.

**DATES:** Consideration will be given to all comments received by July 13, 2001.

**ADDRESSES:** Written comments and recommendations on the proposed information collection should be sent to

the Office of the Under Secretary of Defense (Personnel and Readiness) (Force Management) (DeCA), Attn: Herman Weaver, 1300 E Ave, Ft Lee, Virginia 23801-1800.

**FOR FURTHER INFORMATION CONTACT:** To request more information on this proposed information collection or to obtain a copy of the proposal and associated collection instruments, please write to the above address or call at (804) 734-8322.

*Title, Associated Form, and OMB Control Number:* Commissary Customer Service Survey, DeCA Form 60-28, OMB Number 0704-0380.

*Needs and Uses:* This information collection requirement is necessary to the Defense Commissary Agency for the purpose of measuring customer service, which is our number one Strategic and Performance goal. This management tool uses a survey form, DeCA Form 60-28, Commissary Customer Service Survey, designed to extract objective, subjective, and demographic information from our customers so we can better serve their needs. The results will be reported and distributed to the regional headquarters and commissaries to use the past and present trends for the purpose of future improvement. Also, the results will directly affect our policies and quality initiatives for an efficient and cost-effective commissary system.

*Affected Public:* Individuals or households.

*Annual Burden Hours:* 500.

*Number of Respondents:* 7,500.

*Responses Per Respondent:* 1.

*Average Burden Per Response:* 4 minutes.

*Frequency:* Annually.

#### SUPPLEMENTARY INFORMATION:

##### Summary of Information Collection

The primary purpose for this information is to determine how well each commissary is satisfy the customer. This will serve as a measuring stick for future trends and give management vital information to make cost-effective decisions. The information received will impact return customers and inspire new customers, which will increase our surcharge accounts that provide new commissary construction and renovations. Our primary goal is to preserve the military's most valued benefit through customer satisfaction.

Each commissary (CONUS & OCONUS) will be sent their numbered Commissary Customer Service Surveys (DeCAF 60-28) based on its class (1-9). Class is based on annual sales. Each commissary officer will select an administrator who will distribute the

surveys randomly three times each day (one hour after store opens, midday, and two hours before closing) for ten consecutive days. The following information will be collected: Customer relations, savings, cleanliness, scheduling, atmosphere, quality of meat and produce, managers and employees knowledge and helpfulness, and their most valued benefit.

Dated: May 3, 2001.

**Patricia L. Toppings,**

*Alternate OSD Federal Register Liaison Officer, Department of Defense.*

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## DEPARTMENT OF DEFENSE

### Office of the Secretary

#### Submission for OMB Review; Comment Request

**ACTION:** Notice.

The Department of Defense has submitted to OMB for clearance, the following proposal for collection of information under the provisions of the Paperwork Reduction Act (44 U.S.C. Chapter 35).

*Title and OMB Number:* Substitutions for Military or Federal Specifications and Standards, Defense Federal Acquisition Regulation Supplement (DFARS) Section 211.273, and related Clause in DFARS 272.211-7005; OMB Number 0704-0398.

*Type of Request:* Reinstatement.

*Number of Respondents:* 257.

*Responses per Respondent:* 3.

*Annual Responses:* 771.

*Average Burden per Response:* 1.

*Annual Burden Hours:* 771.

*Needs and Uses:* This information collection permits offerors to propose Single Process Initiative (SPI) processes as alternatives to military or Federal specifications and standards cited in DoD solicitations for previously developed items. DoD uses the information to verify Government acceptance of an SPI process as valid replacement for a military or Federal specification or standard.

*Affected Public:* Business or Other For-Profit; Not-For-Profit Institutions.

*Frequency:* On Occasion.

*Respondent's Obligation:* Required to Obtain or Retain Benefits.

*OMB Desk Officer:* Mr. David M. Pritzker.

Written comments and recommendations on the proposed information collection should be sent to Mr. Pritzker at the Office of Management and Budget, Desk Officer

for DoD, Room 10236, New Executive Office Building, Washington, DC 20503.

*DOD Clearance Officer:* Mr. Robert Cushing.

Written requests for copies of the information collection proposal should be sent to Mr. Cushing, WHS/DIOR, 1215 Jefferson Davis Highway, Suite 1204, Arlington, VA 22202-4302.

Dated: May 4, 2001.

**Patricia L. Toppings,**

*Alternate OSD Federal Register Liaison Officer, Department of Defense.*

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## DEPARTMENT OF DEFENSE

### Office of the Secretary

#### Submission for OMB Review; Comment Request

##### **ACTION:** Notice.

The Department of Defense will submit to OMB for emergency processing, the following proposal for collection of information under the provisions of the Paperwork Reduction Act (44 U.S.C. Chapter 35).

*Title and OMB Number:* TRICARE for Life Beneficiary Information Update Form; OMB Number 0720-[To Be Determined].

*Type of Request:* New Collection; Emergency processing requested with a shortened public comment period ending May 22, 2001. An approval date by May 25, 2001 has been requested.

*Number of Respondents:* 1,200,000.

*Responses per Respondent:* 1.

*Annual Responses:* 1,200,000.

*Average Burden per Response:* 5 minutes.

*Annual Burden Hours:* 99,600.

*Needs and Uses:* The Department of Defense (DoD), TRICARE Management Activity, will collect Medicare and other health insurance information in support of the TRICARE for Life Program. This information is necessary to allow the Department to accurately interface with Medicare to validate Medicare Part A and Part B coverage in accordance with the National Defense Authorization Act for Fiscal Year 2001, prior to extending TRICARE's health benefits to TRICARE eligible beneficiaries. Additionally, DoD will collect other health insurance information prospectively to allow the accurate adjudication of claims for health benefits. Other health insurance information is routinely collected during the health care claims adjudication process; however, delaying the collection of this information for approximately 1.5 million new

TRICARE for Life beneficiaries will result in very significant delays in the adjudication of TRICARE for Life medical claims. As such, the Department will request Medicare and other health insurance information from TRICARE for Life beneficiaries early this summer to maximize the delivery of health care financing service provided TRICARE for Life beneficiaries on October 1, 2001. It is important to note that no benefits will be denied as a result of a beneficiary electing not to provide the information. The Department will implement normal processes for obtaining the required information during the claims adjudication process for any beneficiary who elects not to provide the information prospectively.

*Affected Public:* Individuals or Households.

*Frequency:* One-Time.

*Respondent's obligation:* Voluntary.

*OMB Desk Officer:* Mr. Stuart Shapiro.

Written comments and

recommendation on the proposed information collection should be sent to Mr. Shapiro at the Office of Management and Budget, Desk Officer for DoD (Health Affairs), Room 10235, New Executive Office Building, Washington, DC 20503.

*DOD Clearance Officer:* Mr. Robert Cushing.

Written requests for copies of the information collection proposal should be sent to Mr. Cushing, WHS/DIOR, 1215 Jefferson Davis Highway, Suite 1204, Arlington, VA 22202-4302, or by fax at (703) 604-6270.

Dated: May 4, 2001.

**Patricia L. Toppings,**

*Alternate OSD Federal Register Liaison Officer, Department of Defense.*

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## DEPARTMENT OF EDUCATION

### Notice of Proposed Information Collection Requests

**AGENCY:** Department of Education.

**SUMMARY:** The Leader, Regulatory Information Management Group, Office of the Chief Information Officer, invites comments on the proposed information collection requests as required by the Paperwork Reduction Act of 1995.

**DATES:** Interested persons are invited to submit comments on or before July 13, 2001.

**SUPPLEMENTARY INFORMATION:** Section 3506 of the Paperwork Reduction Act of 1995 (44 U.S.C. Chapter 35) requires that the Office of Management and

Budget (OMB) provide interested Federal agencies and the public an early opportunity to comment on information collection requests. OMB may amend or waive the requirement for public consultation to the extent that public participation in the approval process would defeat the purpose of the information collection, violate State or Federal law, or substantially interfere with any agency's ability to perform its statutory obligations. The Leader, Regulatory Information Management Group, Office of the Chief Information Officer, publishes that notice containing proposed information collection requests prior to submission of these requests to OMB. Each proposed information collection, grouped by office, contains the following: (1) Type of review requested, e.g. new, revision, extension, existing or reinstatement; (2) Title; (3) Summary of the collection; (4) Description of the need for, and proposed use of, the information; (5) Respondents and frequency of collection; and (6) Reporting and/or Recordkeeping burden. OMB invites public comment. The Department of Education is especially interested in public comment addressing the following issues: (1) Is this collection necessary to the proper functions of the Department; (2) will this information be processed and used in a timely manner; (3) is the estimate of burden accurate; (4) how might the Department enhance the quality, utility, and clarity of the information to be collected; and (5) how might the Department minimize the burden of this collection on the respondents, including through the use of information technology.

Dated: May 8, 2001.

**John Tressler,**

*Leader, Regulatory Information Management, Office of the Chief Information Officer.*

### Office of Student Financial Assistance Programs

*Type of Review:* New.

*Title:* Federal Direct Loan Program and Federal Family Education Loan Program Teacher Loan Forgiveness Forms.

*Frequency:* Annually Other: once for the application and annually for the forbearance.

*Affected Public:* Individuals or household; Businesses or other for-profit; Not-for-profit institutions; Federal Government State, Local, or Tribal Gov't, SEAs or LEAs.

*Reporting and Recordkeeping Hour Burden:*

Responses: 21,425.

Burden Hours: 6,929.

*Abstract:* Borrowers who received loans from the William D. Ford Federal