

## DEPARTMENT OF HEALTH AND HUMAN SERVICES

### Substance Abuse and Mental Health Services Administration

#### Agency Information Collection Activities: Submission for OMB Review; Comment Request

Periodically, the Substance Abuse and Mental Health Services Administration (SAMHSA) will publish a summary of information collection requests under OMB review, in compliance with the Paperwork Reduction Act (44 U.S.C. Chapter 35). To request a copy of these documents, call the SAMHSA Reports Clearance Officer at (240) 276-0361.

#### Project: New Survey of Behavioral Health Workforce Employers, Part of the Mental and Substance Use Disorder Practitioner Data Grant Funded by SAMHSA, Grant Number H79FG000028

SAMHSA is requesting from the Office of Management and Budget (OMB) approval to administer two surveys being developed as part of the Mental and Substance Use Disorder Practitioner Data grant: (1) A one-time survey to employers of behavioral health providers and, (2) a one-time survey of licensed clinical behavioral health providers. The information gathered by these surveys will be used to gain critical new insights into, and to document, challenges in recruiting and retaining behavioral health staffing and to assess the strength of available data on the clinical behavioral health workforce actively providing care for mental health and substance use disorders.

#### Employer Survey

The survey includes questions to assess the following measures: Facility type (*e.g.*, outpatient facility, inpatient, residential); type of behavioral health staff employed (*e.g.*, addiction medicine specialists, psychiatric Nurse Practitioners, marriage and family

therapists); services offered (*e.g.*, assertive community treatment, partial hospitalization); roles and training needs of peer support specialists, case managers, care managers, and pharmacists (*e.g.*, certification, population served, paid status, reimbursement); professions with recruitment and retention challenges (*e.g.*, select from list of professions); reasons behind the challenges (*e.g.*, low wages, high case load) and work-arounds (*e.g.*, use of locum tenens); average wait-time for appointments (*e.g.*, new patient visits); staffing needed to address gaps in care (*e.g.*, estimated FTEs needed by profession type); use of telehealth (*e.g.*, percent of visits); patient mix (*e.g.*, immigrants, LGBTQ communities, number of clients); and form of payment (*e.g.*, percent commercial, Medicaid, self-pay). The survey will be administered online through Qualtrics. The target population will be the 2,800 member organizations of the National Council of Behavioral Health (NCBH). NCBH members are healthcare organizations and management entities that offer treatment and supports to more than ten million adults and children living with mental illnesses and addictions.

The primary objectives of the survey are to:

- Better understand factors associated with challenges in both recruitment and retention at behavioral health provider organizations such as certified community behavioral health clinics, community health centers and other organizations that employ providers engaged in treating substance use disorder and mental illness.
- Estimate the workforce needed to better address gaps in care for mental health and substance use disorder.
- Obtain new insights on staffing models for treatment of serious mental illness, such as assertive community treatment.
- Collect new data on use of peer support specialists, care coordinators, and pharmacists in behavioral health care.

#### Provider Survey

The survey will provide important data to inform understanding regarding how many licensed clinical behavioral health specialists (licensed psychologists, licensed clinical social workers, licensed marriage and family therapists, and licensed professional counselors) are seeing clients for behavioral health needs and the populations served. The survey includes questions to assess the following measures: demographics (*e.g.*, age, race/ethnicity, sex); professional and practice setting (*e.g.*, self-employed, outpatient mental health clinic, zip code, hours worked); level of education (*e.g.*, Masters in Social Work, Doctorate in Social Work); types of services provided (*e.g.*, assertive community treatment); number of and type clients served (*e.g.*, Medicaid, Medicare, veteran, immigrants); telehealth use (*e.g.*, current or prior to COVID-19 outbreak); and career satisfaction and burnout (*e.g.*, very satisfied, "I enjoy my work, I have no symptoms of burnout").

The target population will be a random sample of 5,000 licensed clinical behavioral health providers (licensed psychologists, licensed clinical social workers, licensed marriage and family therapists, and licensed professional counselors) in states where email addresses are available with state licensure data.

The primary objectives of the survey are to:

- Assess whether state licensure data is a reliable data source for building a comprehensive database on clinical behavioral health practitioners who are actively providing client services that require licensure.
- These data will also help program planners and policy makers to better understand the available supply of clinical behavioral health providers, including those seeing Medicaid or uninsured clients, and variation in types of services provided by each profession.

#### EXHIBIT 1—TOTAL ESTIMATED ANNUALIZED BURDEN BY INSTRUMENT

Type of participant activity	Number of participants	Responses per participant	Total responses	Hours per response	Total burden hours	Wage rate	Total hour cost
Employer Survey .....	2,800	1	2,800	.25	700	\$21.79	\$15,253
Provider Survey .....	5,000	1	5,000	.25	1,250	21.79	27,237.50
Total .....	7,800	.....	7,800	.....	1,950	.....	42,490.50

Written comments and recommendations for the proposed information collection should be sent

within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular

information collection by selecting "Currently under 30-day Review—Open

for Public Comments” or by using the search function.

**Jennifer Wilson,**  
Budget Analyst.

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**BILLING CODE P**

## DEPARTMENT OF HOMELAND SECURITY

### Federal Emergency Management Agency

[Docket ID FEMA-2021-0007]

#### National Flood Insurance Program (NFIP); Assistance to Private Sector Property Insurers, Notice of FY 2022 Arrangement

**AGENCY:** Federal Emergency Management Agency, Department of Homeland Security.

**ACTION:** Notice.

**SUMMARY:** The Federal Emergency Management Agency announces the Fiscal Year 2022 Financial Assistance/ Subsidy Arrangement for private property insurers interested in participating in the National Flood Insurance Program’s Write Your Own Program.

**DATES:** Interested insurers must submit intent to subscribe or re-subscribe to the Arrangement by June 30, 2021.

**FOR FURTHER INFORMATION CONTACT:** Sarah Devaney Ice, Federal Insurance and Mitigation Administration, FEMA, 400 C St. SW, Washington, DC 20472 (mail); (202) 320-5577 (phone); or [sarah.devaney-ice@fema.dhs.gov](mailto:sarah.devaney-ice@fema.dhs.gov) (email).

#### SUPPLEMENTARY INFORMATION:

##### I. Background

The National Flood Insurance Act of 1968 (NFIA) (42 U.S.C. 4001 *et seq.*) authorizes the Administrator of the Federal Emergency Management Agency (FEMA) to establish and carry out a National Flood Insurance Program (NFIP) to enable interested persons to purchase flood insurance. *See* 42 U.S.C. 4011(a). Under the NFIA, FEMA may use insurance companies and other insurers, insurance agents and brokers, and insurance adjustment organizations as fiscal agents of the United States to help it carry out the NFIP. *See* 42 U.S.C. 4071. To this end, FEMA may “enter into any contracts, agreements, or other appropriate arrangements” with private insurance companies to use their facilities and services in administering the NFIP on such terms and conditions as they agree upon. *See* 42 U.S.C. 4081(a).

Pursuant to this authority, FEMA enters into a standard Financial Assistance/Subsidy Arrangement (Arrangement) with private sector property insurers, also known as Write Your Own (WYO) companies, to sell NFIP flood insurance policies under their own names and adjust and pay claims arising under the Standard Flood Insurance Policy (SFIP). Each Arrangement entered into by a WYO company must be in the form and substance of the standard Arrangement, a copy of which is published in the **Federal Register** annually, at least 6 months prior to becoming effective. *See* 44 CFR 62.23(a). To learn more about FEMA’s WYO Program, please visit <https://nfipservices.floodsmart.gov/write-your-own-program>.

##### II. Notice of Availability

Insurers interested in participating in the WYO Program for Fiscal Year 2022 must contact Sarah Devaney Ice at [sarah.devaney-ice@fema.dhs.gov](mailto:sarah.devaney-ice@fema.dhs.gov) by June 30, 2021.

Prior participation in the WYO Program does not guarantee FEMA will approve continued participation. FEMA will evaluate requests to participate in light of publicly available information, industry performance data, and other criteria listed in 44 CFR 62.24 and the FY 2022 Arrangement, copied below. FEMA encourages private insurance companies to supplement this information with customer satisfaction surveys, industry awards or recognition, or other objective performance data. In addition, private insurance companies should work with their vendors and subcontractors involved in servicing and delivering their insurance lines to ensure FEMA receives the information necessary to effectively evaluate the criteria set forth in its regulations.

FEMA will send a copy of the offer for the FY 2022 Arrangement, together with related materials and submission instructions, to all private insurance companies successfully evaluated by the NFIP. If FEMA, after conducting its evaluation, chooses not to renew a Company’s participation, FEMA, at its option, may require the continued performance of all or selected elements of the FY 2021 Arrangement for a period required for orderly transfer or cessation of the business and settlement of accounts, not to exceed 18 months. *See* FY 2021 Arrangement, Article V.C. All evaluations, whether successful or unsuccessful, will inform both an overall assessment of the WYO Program and any potential changes FEMA may consider regarding the Arrangement in future fiscal years.

Any private insurance company with questions may contact FEMA at: Sarah Devaney Ice, Federal Insurance and Mitigation Administration, FEMA, 400 C St. SW, Washington, DC 20472 (mail); (202) 320-5577 (phone); or [sarah.devaney-ice@fema.dhs.gov](mailto:sarah.devaney-ice@fema.dhs.gov) (email).

##### III. Fiscal Year 2022 Arrangement

Pursuant to 44 CFR 62.23(a), FEMA must publish the Arrangement at least six months prior to the Arrangement becoming effective. The FY 2022 Arrangement provided below is substantially similar to the previous year’s Arrangement, but includes the following substantive changes:

1. Reframed Article I from a list of nonbinding recitations to generally applicable, binding provisions. Some recitations were incorporated into other articles that align with the recitation’s subject-matter.

2. Removed references to “certified mail” to allow parties greater flexibility to use other communication methods.

3. In Article II.D.1 (Cancellation by FEMA), added two additional reasons that FEMA may cancel the Arrangement. First, FEMA has grounds to cancel the Arrangement if a company fails to maintain compliance with WYO company participation criteria at 44 CFR 62.24, such as the requirement for WYO companies to be state licensed property insurance companies. Second, FEMA will be able to terminate the Arrangement for conduct “so serious or compelling a nature that it affects the Company’s present responsibility.”

4. In Article III.A.4 (Operations Plan), WYO companies will be required to submit a Customer Service Plan.

5. In Article III.A.4.e, FEMA is providing additional guidance on the expected contents of the previously required Catastrophic Claims Handling Plan.

6. In Article III.A.4.h, FEMA is replacing the requirement for WYO companies to submit a Technology Plan with the requirement to submit a System Security Plan based on either the National Institute of Standards and Technology (NIST) Special Publication (SP) 800-171 “Protecting Controlled Unclassified Information in Nonfederal Information Systems and Organizations,” Revision 2, <https://csrc.nist.gov/publications/detail/sp/800-171/rev-2/final>, ISO/IEC 27001, <https://www.iso.org/isoiec-27001-information-security.html>, or another comparable standard.

7. In Article III.B (Time Standards), clarified that not all tasks subject to time standards requiring mailing a document and other clarifying changes.