

U.S. Office of Personnel Management.

**Kellie Cosgrove Riley,**

*Director, Office of Privacy and Information Management.*

[FR Doc. 2022-12680 Filed 6-10-22; 8:45 am]

**BILLING CODE 6325-58-P**

## POSTAL REGULATORY COMMISSION

[Docket Nos. MC2022-64 and CP2022-70]

### New Postal Products

**AGENCY:** Postal Regulatory Commission.

**ACTION:** Notice.

**SUMMARY:** The Commission is noticing a recent Postal Service filing for the Commission's consideration concerning a negotiated service agreement. This notice informs the public of the filing, invites public comment, and takes other administrative steps.

**DATES:** *Comments are due:* June 15, 2022.

**ADDRESSES:** Submit comments electronically via the Commission's Filing Online system at <http://www.prc.gov>. Those who cannot submit comments electronically should contact the person identified in the **FOR FURTHER INFORMATION CONTACT** section by telephone for advice on filing alternatives.

**FOR FURTHER INFORMATION CONTACT:** David A. Trissell, General Counsel, at 202-789-6820.

### SUPPLEMENTARY INFORMATION:

#### Table of Contents

I. Introduction

II. Docketed Proceeding(s)

### I. Introduction

The Commission gives notice that the Postal Service filed request(s) for the Commission to consider matters related to negotiated service agreement(s). The request(s) may propose the addition or removal of a negotiated service agreement from the market dominant or the competitive product list, or the modification of an existing product currently appearing on the market dominant or the competitive product list.

Section II identifies the docket number(s) associated with each Postal Service request, the title of each Postal Service request, the request's acceptance date, and the authority cited by the Postal Service for each request. For each request, the Commission appoints an officer of the Commission to represent the interests of the general public in the proceeding, pursuant to 39 U.S.C. 505 (Public Representative). Section II also

establishes comment deadline(s) pertaining to each request.

The public portions of the Postal Service's request(s) can be accessed via the Commission's website (<http://www.prc.gov>). Non-public portions of the Postal Service's request(s), if any, can be accessed through compliance with the requirements of 39 CFR 3011.301.<sup>1</sup>

The Commission invites comments on whether the Postal Service's request(s) in the captioned docket(s) are consistent with the policies of title 39. For request(s) that the Postal Service states concern market dominant product(s), applicable statutory and regulatory requirements include 39 U.S.C. 3622, 39 U.S.C. 3642, 39 CFR part 3030, and 39 CFR part 3040, subpart B. For request(s) that the Postal Service states concern competitive product(s), applicable statutory and regulatory requirements include 39 U.S.C. 3632, 39 U.S.C. 3633, 39 U.S.C. 3642, 39 CFR part 3035, and 39 CFR part 3040, subpart B. Comment deadline(s) for each request appear in section II.

### II. Docketed Proceeding(s)

1. *Docket No(s):* MC2022-64 and CP2022-70; *Filing Title:* USPS Request to Add Priority Mail Contract 744 to Competitive Product List and Notice of Filing Materials Under Seal; *Filing Acceptance Date:* June 7, 2022; *Filing Authority:* 39 U.S.C. 3642, 39 CFR 3040.130 through 3040.135, and 39 CFR 3035.105; *Public Representative:* Katalin K. Clendenin; *Comments Due:* June 15, 2022.

This Notice will be published in the **Federal Register**.

**Erica A. Barker,**  
*Secretary.*

[FR Doc. 2022-12691 Filed 6-10-22; 8:45 am]

**BILLING CODE 7710-FW-P**

## POSTAL SERVICE

### Privacy Act of 1974; System of Records

**AGENCY:** Postal Service®.

**ACTION:** Notice of modified systems of records.

**SUMMARY:** The United States Postal Service® (Postal Service) is proposing to revise a Customer Privacy Act System of Records (SOR). This modification is being made to establish a new retention period for cloud-based mailpiece image

<sup>1</sup> See Docket No. RM2018-3, Order Adopting Final Rules Relating to Non-Public Information, June 27, 2018, Attachment A at 19-22 (Order No. 4679).

storage, specific to the Informed Delivery® feature.

**DATES:** These revisions will become effective without further notice on July 13, 2022, unless in response to comments received on or before that date result in a contrary determination.

**ADDRESSES:** Comments may be submitted via email to the Privacy and Records Management Office, United States Postal Service Headquarters ([privacy@usps.gov](mailto:privacy@usps.gov)). To facilitate public inspection, arrangements to view copies of any written comments received will be made upon request.

**FOR FURTHER INFORMATION CONTACT:** Janine Castorina, Chief Privacy and Records Management Officer, Privacy and Records Management Office, 202-268-3069 or [privacy@usps.gov](mailto:privacy@usps.gov).

**SUPPLEMENTARY INFORMATION:** This notice is in accordance with the Privacy Act requirement that agencies publish their systems of records in the **Federal Register** when there is a revision, change, or addition, or when the agency establishes a new system of records. The Postal Service has determined that Customer Privacy Act System of Records, USPS 820.300 Informed Delivery, should be revised to implement a new retention period for cloud-based mailpiece image storage.

### I. Background

The Postal Service has determined that Customer Privacy Act Systems of Records (SOR), USPS 820.300 Informed Delivery, should be revised to implement a new retention period of 14 days for cloud-based mailpiece image storage.

### II. Rationale for Changes to USPS Privacy Act Systems of Records

The Postal Service constantly seeks to improve efficiency and customer satisfaction. The Postal Service recently revised this Informed Delivery System of Records to implement a new cloud-based storage solution for mail images. In consideration of comments received to this previous notice, a new retention period has been established relating specifically to the storage of these mailpiece images.

### III. Description of the Modified System of Records

To implement the change to a cloud-based platform, this System of Records will be modified to include one new retention period of 14 days relating to the cloud-based storage of Informed Delivery mailpiece images.

Pursuant to 5 U.S.C. 552a(e)(11), interested persons are invited to submit written data, views, or arguments on

this proposal. A report of the proposed revisions has been sent to Congress and to the Office of Management and Budget for their evaluations. The Postal Service does not expect this amended system of records to have any adverse effect on individual privacy rights. The notice for USPS SOR 820.300, Informed Delivery is provided below in its entirety, as follows:

**SYSTEM NAME AND NUMBER:**

USPS 820.300, Informed Delivery®

**SECURITY CLASSIFICATION:**

None.

**SYSTEM LOCATION:**

USPS Headquarters; Contractor Sites; Cloud-based Contractor Sites; Wilkes-Barre Solutions Center; and Eagan, MN.

**SYSTEM MANAGER(S):**

Vice President, Innovative Business Technology, United States Postal Service, 475 L'Enfant Plaza SW, Washington, DC 20260-1010.

**AUTHORITY FOR MAINTENANCE OF THE SYSTEM:**

39 U.S.C. 401, 403, and 404.

**PURPOSE(S) OF THE SYSTEM:**

1. To support the Informed Delivery® notification service which provides customers with electronic notification of physical mail that is intended for delivery at the customer's address.
2. To provide daily email communication to consumers with images of the letter-size mailpieces that they can expect to be delivered to their mailbox each day.
3. To provide an enhanced customer experience and convenience for mail delivery services by linking physical mail to electronic content.
4. To obtain and maintain current and up-to-date address and other contact information to assure accurate and reliable delivery and fulfillment of postal products, services, and other material.
5. To determine the outcomes of marketing or advertising campaigns and to guide policy and business decisions through the use of analytics.
6. To identify, prevent, or mitigate the effects of fraudulent transactions.
7. To demonstrate the value of Informed Delivery in enhancing the responsiveness to physical mail and to promote use of the mail by commercial mailers and other postal customers.
8. To enhance the customer experience by improving the security of Change of Address (COA) and Hold Mail processes.
9. To protect USPS customers from becoming potential victims of mail fraud and identity theft.

10. To identify and mitigate potential fraud in the COA and Hold Mail processes.

11. To verify a customer's identity when applying for COA and Hold Mail services.

12. To support the Targeted Offers application which enables customers to securely share their preferences related to marketing content with mailers.

13. To facilitate the in-person enrollment process for the Informed Delivery feature.

14. To provide customers with the option to voluntarily scan the barcode on the back of government issued IDs to capture name and address information that will be used to confirm eligibility and prefill information collected during the Informed Delivery in-person enrollment process.

15. To store and send Daily Digest emails through a cloud-based service platform.

**CATEGORIES OF INDIVIDUALS COVERED BY THE SYSTEM:**

1. Customers who are enrolled in Informed Delivery notification service.
2. Customers who are enrolled in Targeted Offers.
3. Mailers that use Informed Delivery notification service to enhance the value of the physical mail sent to customers.
4. Mailers that use Targeted Offers to conduct more targeted digital and physical prospecting campaigns based on consumer preferences.

**CATEGORIES OF RECORDS IN THE SYSTEM:**

1. *Customer information:* Name; customer ID(s); mailing (physical) address(es) and corresponding 11-digit delivery point ZIP Code; phone number(s); email address(es); text message number(s) and carrier.
2. *Customer account preferences:* Individual customer preferences related Start Printed Page 2592 to email and online communication participation level for USPS and marketing information; and mail content preferences for Targeted Offers.
3. *Mailer Information:* Mailing Categories for mailers that use Targeted Offers.
4. *Customer feedback:* Information submitted by customers related to Informed Delivery notification service or any other postal product or service.
5. *Subscription information:* Date of customer sign-up for services through an opt-in process; date customer opts-out of services; nature of service provided.

6. *Data on mailpieces:* Destination address of mailpiece; Intelligent Mail barcode (IMb); 11-digit delivery point ZIP Code; and delivery status;

identification number assigned to equipment used to process mailpiece.

7. *Mail Images:* Electronic files containing images of mailpieces captured during normal mail processing operations.

8. *User Data associated with 11-digit ZIP Codes:* Information related to the user's interaction with Informed Delivery email messages, including but not limited to, email open and click-through rates, dates, times, and open rates appended to mailpiece images (user data is not associated with personally identifiable information).

9. *Data on Mailings:* Intelligent Mail barcode (IMb) and its components including the Mailer Identifier (Mailer ID or MID), Service Type Identifier (STID) Serial Number, and unique IA code.

10. *In-Person enrollment process:* Name and address information collected from the voluntary scan of the barcode on the back of government issued IDs used to confirm eligibility and prefill enrollment information.

11. *Data associated with Informed Delivery emails:* Technical information related to email addresses and deliveries, including emails sent, emails received, errors, user data, account data, data related to the detection and mitigation of technical issues, and any other information necessary to the effective and efficient administration of services related to the Informed Delivery feature.

12. *Cloud service Accepted Audit Log:* Event, ID, Timestamp, Log Level, Method, Envelope Targets, Envelope Transports, Envelope Sender, Flags, Message Headers, Message To, Message ID, Message From Email Address, Message Subject, Message Attachments, Message Recipients, Recipient Email Address, Size, Storage URL, Storage Key, Recipient Domain, Campaign, Tags, User Variables.

13. *Cloud service Accepted (Routed) Audit Log:* Event, ID, Timestamp, Log Level, Method, Route Expression, Route ID, Route Match Recipient, Envelope Targets, Envelope Transports, Envelope Sender, Flags- Is Routed, Flags- Is Authenticated, Flags- Is System Test, Flags Is Test Mode, Message Headers, Message To, Message ID, Message From Email Address, Message Subject, Message Attachments, Message Recipients, Recipient Email Address, Message Size, Storage URL, Storage Key, Recipient Domain, Campaign, Tags, User Variables.

14. *Cloud service Delivered Audit Log:* Event, ID, Timestamp, Log Level, Method, Envelope Targets, Envelope Transports, Envelope Sender, Flags- Is Routed, Flags- Is Authenticated, Flags-

Is System Test, Flags Is Test Mode Delivery Status TLS, Delivery Status MX Host, Deliver Status Code, Delivery Status Description, Delivery Status Session Seconds, Delivery Status UTF8, Delivery Status Attempt Number, Delivery Status Message, Delivery Status Certificated Verified, Message Headers, Message To, Message ID, Message From Email Address, Message Subject, Message Attachments, Recipient Email Address, Message Size, Storage URL, Storage Key, Recipient Domain, Campaign, Tags, User Variables.

15. *Cloud service Failed (Permanent) Audit Log:* Flags- Event, ID, Timestamp, Log Level, Severity, Reason, Envelope Targets, Envelope Transports, Envelope Sender, Is Routed, Flags Is-Routed, Flags- Is Authenticated, Flags- Is System Test, Flags Is Test Mode, Delivery Status Attempt Number, Delivery Status Message, Delivery Status Code, Delivery Status Description, Delivery Status Session Seconds, Message Headers, Message To, Message ID, Message From Email Address, Message Subject, Message Attachments, Recipient Email Address, Message Size, Storage URL, Storage Key, Recipient Domain, Campaign, Tags, User Variables.

16. *Cloud service Failed (Permanent, Delayed Bounce) Audit Log:* Event, ID, Timestamp, Log Level, Severity, Reason, Delivery Status Message, Delivery Status Code, Delivery Status Description, Flags Is-Delayed-Bounce, Flags Is-Test-Mode, Message Headers, Message To, Message ID, Message From Email Address, Message Subject, Message Attachments, Message Size, Recipient Email Address, Campaigns, Tags, User Variables.

17. *Cloud service Failed (Temporary) Audit Log:* Event, ID, Timestamp, Log Level, Severity, Reason, Envelope Transport, Envelope Sender, Envelope Sending IP Address, Envelope Targets, Flags Id-Routed, Flags Is-Authenticated, Flags Is-System-Test, Flags Is-Test-Mode, Delivery Status TLS, Deliver Status MX Host, Delivery Status Code, Delivery Status Description, Delivery Status Session Seconds, Delivery Status Retry Seconds, Delivery Status Attempt Number, Delivery Status Message, Delivery Status Certificate Verified, Message Headers, Message To, Message ID, Message From Email Address, Message Subject, Message Attachments, Message Size, Storage URL, Storage Key, Recipient Email Address, Recipient Domain, Campaigns, Tags, User Variables.

18. *Cloud service Unsubscribed Audit Log:* Event, ID, Timestamp, Log Level, Recipient Email Address, Geolocation Country, Geolocation Region, Geolocation City, Campaigns, Tags, User Variables, IP Address, Client Info Client

Type, Client Info Client Operating System, Client Info Device Type, Client Info Client Name, Client Info User Agent, Message Headers, Message ID.

19. *Cloud service Complained Audit Log:* Event, ID, Timestamp, Log Level, Recipient Email Address, Tags, Campaigns, User Variables, Flags Is-Test-Mode, Message Headers, Message To, Message ID, Message From, Message Subject, Message Attachments, Message Size.

20. *Cloud service Stored Audit Log:* Event, ID, Timestamp, Log Level, Flags Is-Test-Mode, Message Headers, Message To, Message ID, Message From, Message Subject, Message Attachments, Message Recipients, Message Size, Storage URL, Storage Key, Campaigns, Tags, User Variables.

21. *Cloud service Rejected Audit Log:* Event, ID, Timestamp, Log Level, Flags Is-Test-Mode, Reject Reason, Reject Description, Message Headers, Message To, Message ID, Message From, Message Subject, Message Attachments, Message Size, Campaigns, Tags, User Variables.

#### RECORD SOURCE CATEGORIES:

Individual customers who request to enroll in the Informed Delivery feature notification service; *usps.com* account holders; other USPS systems and applications including those that support online change of address, mail hold services, Premium Forwarding Service, or P.O. Boxes Online; commercial entities, including commercial mailers or other Postal Service business partners and third-party mailing list providers.

#### ROUTINE USES OF RECORDS MAINTAINED IN THE SYSTEM, INCLUDING CATEGORIES OF USERS AND PURPOSES OF SUCH USES:

Standard routine uses 1. through 7., 10., and 11. apply.

#### POLICIES AND PRACTICES FOR STORAGE OF RECORDS:

Automated database and computer storage media.

#### POLICIES OF PRACTICES FOR RETRIEVAL OF RECORDS:

By customer email address, 11-Digit ZIP Code and/or the Mailer ID component of the Intelligent Mail Barcode.

#### POLICIES AND PRACTICES FOR RETENTION AND DISPOSAL OF RECORDS:

1. Mailpiece images will be retained up to 7 days (mailpiece images are not associated with personally identifiable information). Records stored in the subscription database are retained until the customer cancels or opts out of the service.

2. Cloud-based mailpiece images will be retained for 14 days.

3. User data is retained for 2 years, 11 months.

4. Records relating to Cloud Storage Audit Logs are retained for 13 months.

Records existing on computer storage media are destroyed according to the applicable USPS media sanitization practice. Any records existing on paper will be destroyed by burning, pulping, or shredding.

#### ADMINISTRATIVE, TECHNICAL, AND PHYSICAL SAFEGUARDS:

Computers and computer storage media are located in controlled-access areas under supervision of program personnel. Access to these areas is limited to authorized personnel, who must be identified with a badge. Access to records is limited to individuals whose official duties require such access. Contractors and licensees are subject to contract controls and unannounced on-site audits and inspections. Computers are protected by mechanical locks, card key systems, or other physical access control methods. The use of computer systems is regulated with installed security software, computer logon identifications, and operating system controls including access controls, terminal and transaction logging, and file management software. Online data transmissions are protected by encryption. Access is controlled by logon ID and password. Online data transmissions are protected by encryption.

#### RECORD ACCESS PROCEDURES:

Requests for access must be made in accordance with the Notification Procedure above and USPS Privacy Act regulations regarding access to records and verification of identity under 39 CFR 266.5.

#### CONTESTING RECORD PROCEDURES:

See Notification Procedures below or Record Access Procedures above.

#### NOTIFICATION PROCEDURES:

Customers who want to know if information about them is maintained in this system of records must address inquiries in writing to the system manager. Inquiries must contain name, address, email, and other identifying information.

#### EXEMPTIONS PROMULGATED FOR THE SYSTEM:

None.

#### HISTORY:

March 17, 2022, 87 FR 15275;  
December 15, 2021, 86 FR 71299;

December 27, 2018, 83 FR 66768;  
August 25, 2016, 81 FR 58542.

\* \* \* \* \*

Joshua J. Hofer,

Attorney, Ethics & Legal Compliance.

[FR Doc. 2022–12607 Filed 6–10–22; 8:45 am]

BILLING CODE P

## POSTAL SERVICE

### Privacy Act of 1974; System of Records

**AGENCY:** Postal Service®.

**ACTION:** Notice of a modified system of records; response to comments.

**SUMMARY:** The United States Postal Service® (USPS) is responding to public comments regarding revisions to a Customer Privacy Act Systems of Records (SOR). These revisions were made to support the migration of emails to a cloud-based platform. The response to the comments made herein warrant revision to the original system of records; as such, a new revision to USPS 820.300 Informed Delivery will be submitted adhering to the standard revision process to affect these changes.

**DATES:** The revisions to USPS 820.300, Informed Delivery, Document Citation 87 FR 15275, were originally scheduled to be effective on April 18, 2022, without further notice. After review and evaluation of comments received, the Postal Service has found that substantive changes to the system of records are required; however, these changes and only these changes will be reflected through publication of a new notice for changes to this system of records. The effective date for the implementation of the proposed revisions herein should proceed as scheduled, with revisions to the new publication subject to the dates appearing within that notice.

**FOR FURTHER INFORMATION CONTACT:** Janine Castorina, Chief Privacy and Records Management Officer, Privacy and Records Management Office, 202–268–3069 or [privacy@usps.gov](mailto:privacy@usps.gov).

#### SUPPLEMENTARY INFORMATION:

1. *Comment 1:*<sup>1</sup> The Informed Delivery Service should have a retention period of seven (7) days versus fourteen (14) days.

*Answer:* The Postal Service's retention period of seven (7) days for the Informed Delivery Service was set with the publication of the original system of record, finalized December 9, 2016. See

81 FR 89157. No changes were made to this retention period in the current system of records update at issue. However, the Informed Delivery Program Office agrees to extend the retention period for mail piece images to fourteen (14) days when the application is migrated to a cloud-based infrastructure. In the interest of transparency, the Postal Service will submit an additional system of records notice to reflect this change. This new notice will supplement the existing submission for USPS 820.300 Informed Delivery by creating a new retention period specifically for mail images captured and stored within the cloud-based platform. However, no other provisions of this system of records will be affected and should be considered implemented as of the date listed above.

2. *Comment 2:*<sup>2</sup> Recommending changes to Purpose 9 and the creation of two new purposes that are directly related to the United States Inspection Service and the United States Office of Inspector General.

*Answer:* The Office of Inspector General requests that Purpose 9 be edited to include the word mail theft. Additionally, it is requested that Purposes 16 and 17 be created specifically for the Inspection Service and the Office of Inspector General so that both entities may use the records for respective investigations.

The Privacy Act requires that an agency only maintain records that are “relevant and necessary to accomplish a purpose of the agency.” See 5 U.S.C. 552a(e)(1). Individuals are notified of the purposes for which the information is collected and used. See 5 U.S.C. 552a(e)(3) and (4). The purposes for the system and the use of the information gathered by the Informed Delivery System is to support electronic notification of mail delivery and other mail delivery purposes. No information in this system can go so far as to show mail theft. The Informed Delivery Service provides the consumer with images of mail that would be delivered that day. If the mail is not delivered, the customer can check a box in the Informed Delivery dashboard and note to USPS that a particular piece has not been received. At best that provides evidence of missing or delayed mail. Showing and identifying mail theft would be a much later determination, with more information, most of which would not be within the Informed Delivery system. We understand that the

Office of Inspector General would like to use the information for that purpose. However, purposes one and two, that cover mail that customers should have received and associated reports of mail not received, suit that purpose. The Office of Inspector General may use the missing or delayed mail information to compile it with other information to determine if theft is an issue.

When requesting that additional purposes should be articulated for this system of records to allow Office of Inspector General and Inspection Service investigations, the Office of Inspector General misunderstands the Privacy Act's disclosure intent. The purpose of the Informed Delivery Service is not to allow investigations. What the Office of Inspector General seeks is, instead, to enable certain disclosures of the information within the system of records. Authorized disclosures are not found within the purposes for gathering or using the information. Instead, authorized disclosures are found in section b of the Privacy Act. 5 U.S.C. 552a(b) Conditions of Disclosure. The Privacy Act provides that “those officers and employees of the agency which maintains the record who have a need for the record in the performance of their duties” may have access. *Id.* In some instance, this provision may provide Inspection Service employees with access to records. In addition, other authorized disclosures already exist for this SOR that cover disclosure to the Office of Inspector General and/or the Inspection Service. The next applicable authorized disclosure of the Privacy Act allows for disclosures pursuant to routine uses. The Postal Service has a routine use to provide records for a law enforcement purpose. See AS–353, Guide to Privacy, the Freedom of Information Act, and Records Management, Appendix D.2.2. This disclosure includes customer systems because the Inspector General Act of 1978, as amended, requires certain disclosures. Another authorized disclosure of criminal or civil law enforcement activity exists within the Privacy Act. See 5 U.S.C. 552a(b)(7). Following a written request, certain information can be disclosed for law enforcement purposes. Because authorized disclosures apply to provide the information, new purposes are not necessary or appropriate in this instance.

3. *Comment 3:*<sup>3</sup> The Office of Inspector General asks a question

<sup>1</sup> In response to comments, entitled “Public Comment on SORN for Informed Delivery FR Doc. 2022–05654,” submitted by the United States Postal Service Office of Inspector General.

<sup>2</sup> In response to comments, entitled “Public Comment on SORN for Informed Delivery FR Doc. 2022–05654,” submitted by the United States Postal Service Office of Inspector General.

<sup>3</sup> In response to comments, entitled “Public Comment on SORN for Informed Delivery FR Doc.