

FEDERAL COMMUNICATIONS COMMISSION

Notice of Public Information Collection(s) Being Submitted for Review to the Office of Management and Budget

December 17, 2008.

SUMMARY: The Federal Communications Commission, as part of its continuing effort to reduce paperwork burden invites the general public and other Federal agencies to take this opportunity to comment on the following information collection(s), as required by the Paperwork Reduction Act (PRA) of 1995, 44 U.S.C. 3501–3520. An agency may not conduct or sponsor a collection of information unless it displays a currently valid control number. No person shall be subject to any penalty for failing to comply with a collection of information subject to the Paperwork Reduction Act (PRA) that does not display a valid control number. Comments are requested concerning (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the Commission, including whether the information shall have practical utility; (b) the accuracy of the Commission's burden estimate; (c) ways to enhance the quality, utility, and clarity of the information collected; and (d) ways to minimize the burden of the collection of information on the respondents, including the use of automated collection techniques or other forms of information technology.

DATES: Written Paperwork Reduction Act (PRA) comments should be submitted on or before January 22, 2009. If you anticipate that you will be submitting PRA comments, but find it difficult to do so within the period of time allowed by this notice, you should advise the FCC contact listed below as soon as possible.

ADDRESSES: Direct all PRA comments to Nicholas A. Fraser, Office of Management and Budget, (202) 395–5887, or via fax at 202–395–5167 or via internet at

Nicholas_A.Fraser@omb.eop.gov and to *Judith-B.Herman@fcc.gov*, Federal Communications Commission, or an e-mail to *PRA@fcc.gov*. To view a copy of this information collection request (ICR) submitted to OMB: (1) Go to the Web page <http://reginfo.gov/public/do/PRAMain>, (2) look for the section of the Web page called “Currently Under Review”, (3) click on the downward-pointing arrow in the “Select Agency” box below the “Currently Under Review” heading, (4) select “Federal Communications Commission” from the

list of agencies presented in the “Select Agency” box, (5) click the “Submit” button to the right of the “Select Agency” box, and (6) when the list of FCC ICRs currently under review appears, look for the title of this ICR (or its OMB Control Number, if there is one) and then click on the ICR Reference Number to view detailed information about this ICR.

FOR FURTHER INFORMATION CONTACT: For additional information or copies of the information collection(s), contact Judith B. Herman at 202–418–0214 or via the Internet at *Judith-B.Herman@fcc.gov*.

SUPPLEMENTARY INFORMATION:

OMB Control Number: 3060–1042.

Title: Request for Technical Support—Help Request Form.

Form No.: N/A—electronic only.

Type of Review: Revision of a currently approved collection.

Respondents: Individuals or households, business or other for-profit, not-for-profit institutions, and state, local or tribal government.

Number of Respondents: 42,300 respondents; 42,300 responses.

Estimated Time Per Response: 8–10 minutes (.133 hours).

Frequency of Response: On occasion reporting requirement and recordkeeping requirement.

Obligation to Respond: Voluntary. There is no statutory authority for this information collection. The Commission developed this information collection (IC) on its own motion to assist users of the Universal Licensing System (ULS) or other electronic FCC systems.

Total Annual Burden: 5,640 hours.

Total Annual Cost: \$569,640.

Privacy Act Impact Assessment: Yes. The FCC has a system of records notice, FCC/WTB–7, “Remedy Action Request System (RARS)” to cover personally identifiable information affected by these information collection requirements. At this time, the FCC is required to complete a Privacy Act Impact Assessment.

Nature and Extent of Confidentiality: Submission of the electronic form is voluntary. In general, there is no need for confidentiality. On a case-by-case basis, the Commission may be required to withhold from disclosure certain information about the location, character, or ownership of historic property, including traditional religious sites.

Needs and Uses: The Commission will submit this information collection (IC) to the OMB as a revision during this comment period to obtain the full three-year clearance from them. The Commission is reporting an increase in the number of respondents/responses; burden hours and annual costs.

The Commission is streamlining this collection to improve the quality of information provided by the respondents. The revised form uses a wizard design in which applicants select the type of inquiry they are submitting and then provide data relevant to that on-line system. The form is also being expanded to facilitate the collection of information regarding problems customers are having with the FCC Web site. This results in incomplete submissions and an additional burden is being placed on both the public customer and the FCC staff.

The FCC's Wireless Telecommunications Bureau (WTB) maintains Internet software used by the public to apply for licenses, participate in auctions for spectrum, and maintain license information. In this mission, FCC has created a “help desk” that answers questions/inquiries to these systems as well as resetting passwords and/or issuing the Web site <https://www.esupport.fcc.gov/request.htm> under this OMB control number (displayed above).

This form will continue to substantially decrease public and FCC staff burden since all the information needed to a support request will be submitted in a standardized format but be available to a wider audience. This eliminates or at least minimizes the need to follow up with public customers to obtain all the information necessary to respond to their request. This form also presorts requests into previously defined categories to appropriate FCC staff to respond in a timelier manner.

Federal Communications Commission.

Marlene H. Dortch,

Secretary.

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Public Information Collection Requirement Submitted to OMB for Review and Approval, Comments Requested

December 17, 2008.

SUMMARY: The Federal Communications Commission, as part of its continuing effort to reduce paperwork burden, invites the general public and other Federal agencies to take this opportunity to comment on the following information collection, as required by the Paperwork Reduction Act of 1995, Public Law 104–13. An agency may not conduct or sponsor a collection of information unless it