

**ENVIRONMENTAL PROTECTION AGENCY**

[FRL-10010-25-Region 5]

**Public Water System Supervision Program Approval for the State of Michigan**

**AGENCY:** Environmental Protection Agency (EPA).

**ACTION:** Notice of tentative approval.

**SUMMARY:** Notice is hereby given that the Environmental Protection Agency (EPA) has tentatively approved a revision to the state of Michigan's Public Water System Supervision Program under the federal Safe Drinking Water Act (SDWA) by adopting the Revised Total Coliform Rule. The EPA has determined this revision is no less stringent than the corresponding federal regulation. Therefore, the EPA intends to approve this revision to the state of Michigan's Public Water System Supervision Program, thereby giving Michigan Department of Environment, Great Lakes, and Energy primary enforcement responsibility for this regulation. This approval action does not extend to public water systems in Indian Country. By approving this rule, EPA does not intend to affect the rights of federally recognized Indian Tribes in Michigan, nor does it intend to limit existing rights of the state of Michigan.

**DATES:** Any interested party may request a public hearing on this determination. A request for a public hearing must be submitted by July 10, 2020. The EPA Region 5 Administrator may deny frivolous or insubstantial requests for a hearing. However, if a substantial request for a public hearing is made by July 10, 2020, EPA Region 5 will hold

a public hearing, and a notice of such hearing will be published in the **Federal Register** and a newspaper of general circulation. Any request for a public hearing shall include the following information: the name, address, and telephone number of the individual, organization, or other entity requesting a hearing; a brief statement of the requesting person's interest in the Regional Administrator's determination and a brief statement of the information that the requesting person intends to submit at such hearing; and the signature of the individual making the request, or, if the request is made on behalf of an organization or other entity, the signature of a responsible official of the organization or other entity.

If EPA Region 5 does not receive a timely and appropriate request for a hearing and the Regional Administrator does not elect to hold a hearing on his own motion, this determination shall become final and effective on July 10, 2020 and no further public notice will be issued.

**ADDRESSES:** All documents relating to this determination are available for inspection at the following offices between the hours of 9 a.m. and 4 p.m., Monday through Friday, except for official holidays and unless the offices are closed due to COVID 19: Michigan Department of Environment, Great Lakes, and Energy, Drinking Water and Environmental Health Division, 525 W Allegen, Constitution Hall 4th floor, Lansing, MI 48909-7741; and the U.S. Environmental Protection Agency Region 5, Ground Water and Drinking Water Branch (WG-15J), 77 W Jackson Blvd., Chicago, IL 60604. Requestors can email Jennifer Kurtz Crooks, [crooks.jennifer@epa.gov](mailto:crooks.jennifer@epa.gov), to receive

documents related to this determination in the case of office closures.

**FOR FURTHER INFORMATION CONTACT:** Jennifer Kurtz Crooks, EPA Region 5, Ground Water and Drinking Water Branch, at the address given above, by telephone at 312-886-0244, or at [crooks.jennifer@epa.gov](mailto:crooks.jennifer@epa.gov).

**Authority:** Section 1413 of the Safe Drinking Water Act, 42 U.S.C. 300g-2, and the federal regulations implementing Section 1413 of the Act set forth at 40 CFR part 142.

Dated: June 4, 2020.

**Kurt Thiede,**  
Regional Administrator, Region 5.

[FR Doc. 2020-12539 Filed 6-9-20; 8:45 am]

**BILLING CODE 6560-50-P**

**FEDERAL COMMUNICATIONS COMMISSION**

[FRS 16825]

**Sunshine Act Meeting**

June 2, 2020.

**TIME AND DATE:** Open Commission Meeting, Tuesday, June 9, 2020.

The Federal Communications Commission will hold an Open Meeting on Tuesday, June 9, 2020, which is scheduled to commence at 10:30 a.m.

**PLACE:** Due to the current COVID-19 pandemic and related agency telework and headquarters access policies, this meeting will be in a wholly electronic format and will be open to the public on the internet via live feed from the FCC's web page at [www.fcc.gov/live](http://www.fcc.gov/live) and on the FCC's YouTube channel.

**STATUS:** Open to the public.

**MATTERS TO BE CONSIDERED:**

Item No.	Bureau	Subject
1 .....	WIRELINE COMPETITION & ECONOMICS & ANALYTICS.	<i>Title:</i> Rural Digital Opportunity Fund Final Auction Procedures (AU Docket No. 20-34; WC Docket No. 19-126; WC Docket No. 10-90) <i>Summary:</i> The Commission will consider a Public Notice that would establish procedures for the Phase I auction of the Rural Digital Opportunity Fund (Auction 904), awarding up to \$16 billion in support over 10 years for deployment of broadband in unserved areas.
2 .....	WIRELESS TELE-COMMUNICATION .....	<i>Title:</i> Modernizing and Expanding Access to the 70/80/90 GHz Bands (WT Docket Nos. 20-133, 10-153, 15-244; RM-11824, RM-11825) <i>Summary:</i> The Commission will consider a Notice of Proposed Rulemaking and Order that would explore innovative new uses of the 71-76 GHz, 81-86 GHz, 92-94 GHz, and 94.1-95 GHz bands, including potential rule changes to allow for the provision of wireless backhaul for 5G and the deployment of broadband services to aircraft and ships.
3 .....	WIRELESS TELE-COMMUNICATION .....	<i>Title:</i> State/Local Approval of Wireless Equipment Modifications (WT Docket No. 19-250; RM-11849) <i>Summary:</i> The Commission will consider a Declaratory Ruling and Notice of Proposed Rulemaking that would clarify, and seek comment on changes to, the Commission's rules implementing section 6409(a) of the Spectrum Act of 2012 in order to accelerate the deployment of communications infrastructure by facilitating the upgrade of existing sites for 5G networks.
4 .....	MEDIA .....	<i>Title:</i> Promoting Broadcast Internet Innovation through ATSC 3.0 (MB Docket No. 20-145)

Item No.	Bureau	Subject
		<p><i>Summary:</i> The Commission will consider a Declaratory Ruling that would remove regulatory uncertainty concerning use of Broadcast Internet services provided by broadcast TV licensees as an ancillary and supplementary service, and a Notice of Proposed Rulemaking that would seek comment on modifying and clarifying existing rules to promote the deployment of Broadcast Internet services as part of the transition to ATSC 3.0.</p>

The meeting will be webcast with open captioning at: [www.fcc.gov/live](http://www.fcc.gov/live). Open captioning will be provided as well as a text only version on the FCC website. Other reasonable accommodations for people with disabilities are available upon request. In your request, include a description of the accommodation you will need and a way we can contact you if we need more information. Last minute requests will be accepted but may be impossible to fill. Send an email to: [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau at 202-418-0530.

**CONTACT PERSON FOR MORE INFORMATION:** Additional information concerning this meeting may be obtained from the Office of Media Relations, (202) 418-0500. Audio/Video coverage of the meeting will be broadcast live with open captioning over the internet from the FCC Live web page at [www.fcc.gov/live](http://www.fcc.gov/live).

Federal Communications Commission.

**Marlene Dortch,**  
Secretary.

[FR Doc. 2020-12633 Filed 6-8-20; 11:15 am]

**BILLING CODE 6712-01-P**

## GENERAL SERVICES ADMINISTRATION

[OMB Control No. 3090-XXXX; Docket No. 2020-0001; Sequence No. 3]

### Information Collection; Improving Customer Experience (OMB Circular A-11, Section 280 Implementation)

**AGENCY:** General Services  
Administration.

**ACTION:** Notice; request for comment.

**SUMMARY:** The General Services Administration (GSA) as part of its continuing effort to reduce paperwork and respondent burden, is announcing an opportunity for public comment on a new proposed collection of information by the Agency. Under the Paperwork Reduction Act of 1995 (PRA), Federal Agencies are required to publish notice in the **Federal Register** concerning each proposed collection of information, and to allow 60 days for public comment in response to the

notice. This notice solicits comments on new collection proposed by the Agency.

**DATES:** Submit comments on or before: August 10, 2020.

**ADDRESSES:** Submit comments identified by Information Collection 3090-XXXX, Improving Customer Experience (OMB Circular A-11, Section 280 Implementation), to: <https://www.regulations.gov>. Follow the instructions for submitting comments. Comments submitted electronically, including attachments to <https://www.regulations.gov>, will be posted to the docket unchanged. If your comment cannot be submitted using <https://www.regulations.gov>, call or email the points of contact in the **FOR FURTHER INFORMATION CONTACT** section of this document for alternate instructions.

**Instructions:** Please submit comments only and cite Information Collection 3090-XXXX, Improving Customer Experience (OMB Circular A-11, Section 280 Implementation), in all correspondence related to this collection. To confirm receipt of your comment(s), please check [regulations.gov](https://www.regulations.gov), approximately two-to-three business days after submission to verify posting.

**FOR FURTHER INFORMATION CONTACT:** Requests for additional information should be directed to Camille Tucker, U.S. General Services Administration, 1800 F Street NW, Washington, DC 20405, via phone at 202-603-2666, or email to [camille.tucker@gsa.gov](mailto:camille.tucker@gsa.gov).

#### SUPPLEMENTARY INFORMATION:

##### A. Purpose

Under the PRA, (44 U.S.C. 3501-3520) Federal Agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. "Collection of information" is defined in 44 U.S.C. 3502(3) and 5 CFR 1320.3(c) and includes Agency requests or requirements that members of the public submit reports, keep records, or provide information to a third party. Section 3506(c)(2)(A) of the PRA requires Federal Agencies to provide a 60-day notice in the **Federal Register** concerning each proposed collection of information, including each proposed extension of an existing collection of

information, before submitting the collection to OMB for approval. To comply with this requirement, GSA is publishing notice of the proposed collection of information set forth in this document.

Whether seeking a loan, Social Security benefits, veterans benefits, or other services provided by the Federal Government, individuals and businesses expect Government customer services to be efficient and intuitive, just like services from leading private-sector organizations. Yet the 2016 American Consumer Satisfaction Index and the 2017 Forrester Federal Customer Experience Index show that, on average, Government services lag nine percentage points behind the private sector.

A modern, streamlined and responsive customer experience means: Raising government-wide customer experience to the average of the private sector service industry; developing indicators for high-impact Federal programs to monitor progress towards excellent customer experience and mature digital services; and providing the structure (including increasing transparency) and resources to ensure customer experience is a focal point for agency leadership. To support this, OMB Circular A-11 Section 280 established government-wide standards for mature customer experience organizations in government and measurement. To enable Federal programs to deliver the experience taxpayers deserve, they must undertake three general categories of activities: Conduct ongoing customer research, gather and share customer feedback, and test services and digital products.

These data collection efforts may be either qualitative or quantitative in nature or may consist of mixed methods. Additionally, data may be collected via a variety of means, including but not limited to electronic or social media, direct or indirect observation (*i.e.*, in person, video and audio collections), interviews, questionnaires, surveys, and focus groups. GSA will limit its inquiries to data collections that solicit strictly voluntary opinions or responses.

The results of the data collected will be used to improve the delivery of