

separated for disability to request that Retirement Operations review the computations of disability annuities to include the formulae provided in law for individuals who performed service as law enforcement officers, firefighters, nuclear materials carriers, air traffic controllers, Congressional employees, and Capitol and Supreme Court police.

Analysis

Agency: Retirement Operations, Retirement Services, Office of Personnel Management.

Title: Request for Case Review for Enhanced Disability Annuity Benefit.

OMB Number: 3206–0254.

Frequency: On occasion.

Affected Public: Individuals or Households.

Number of Respondents: 100.

Estimated Time Per Respondent: 5 minutes.

Total Burden Hours: 25.

U.S. Office of Personnel Management.

Katherine Archuleta,

Director.

[FR Doc. 2014–01213 Filed 1–22–14; 8:45 am]

BILLING CODE 6325–38–P

OFFICE OF PERSONNEL MANAGEMENT

Submission for Review: 3206–0235, Letter Reply To Request for Information, RI 20–64; Former Spouse Survivor Annuity Election, RI 20–64A; Information on Electing a Survivor Annuity for Your Former Spouse, RI 20–64B

AGENCY: U.S. Office of Personnel Management.

ACTION: 60-Day Notice and request for comments.

SUMMARY: The Retirement Services, Office of Personnel Management (OPM) offers the general public and other Federal agencies the opportunity to comment on an extension, without change, of a currently approved information collection request, (ICR) 3206–0235, Letter Reply to Request for Information, RI 20–64 and Information on Electing a Survivor Annuity for Your Former Spouse, RI 20–64A. As required by the Paperwork Reduction Act of 1995 (Pub. L. 104–13, 44 U.S.C. chapter 35) as amended by the Clinger-Cohen Act (Pub. L. 104–106), OPM is soliciting comments for this collection. The Office of Management and Budget is particularly interested in comments that:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of functions

of OPM, including whether the information will have practical utility;

2. Evaluate the accuracy of OPM's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;

3. Enhance the quality, utility, and clarity of the information to be collected; and

4. Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

DATES: Comments are encouraged and will be accepted until March 24, 2014. This process is conducted in accordance with 5 CFR 1320.1.

ADDRESSES: Interested persons are invited to submit written comments on the proposed information collection to the U.S. Office of Personnel Management, Retirement Services, Union Square Room 370, 1900 E Street, NW., Washington, DC 20415–3500, Attention: Alberta Butler or sent by email to Alberta.Butler@opm.gov.

FOR FURTHER INFORMATION CONTACT: A copy of this ICR, with applicable supporting documentation, may be obtained by contacting the Retirement Services Publications Team, Office of Personnel Management, 1900 E Street, NW., Room 3316–AC, Washington, DC 20415, Attention: Cyrus S. Benson, or sent by email to Cyrus.Benson@opm.gov or faxed to (202) 606–0910.

SUPPLEMENTARY INFORMATION: RI 20–64, Letter Reply to Request for Information, is used by the Civil Service Retirement System (CSRS) to provide information about the amount of annuity payable after a survivor reduction, to explain the annuity reductions required to pay for the survivor benefit, and to give the beginning rate of survivor annuity. RI 20–64A, Former Spouse Survivor Annuity Election, is used by the CSRS to obtain a survivor benefits election from annuitants who are eligible to elect to provide survivor benefits for a former spouse. RI 20–64B, Information on Electing a Survivor Annuity for Your Former Spouse, is a pamphlet that provides important information to retirees under the CSRS who want to provide a survivor annuity for a former spouse.

Analysis

Agency: Retirement Operations, Retirement Services, Office of Personnel Management.

Title: Letter Reply to Request for Information; Former Spouse Survivor Annuity Election.

OMB Number: 3206–0235.

Frequency: On occasion.

Affected Public: Individual or Households.

Number of Respondents: 38.

Estimated Time Per respondent: 45 minutes for RI 20–64A and 8 minutes for RI 20–64.

Total Burden Hours: 24.

U.S. Office of Personnel Management.

Katherine Archuleta,

Director.

[FR Doc. 2014–01204 Filed 1–22–14; 8:45 am]

BILLING CODE 6325–38–P

POSTAL SERVICE

Privacy Act of 1974; System of Records

AGENCY: Postal Service™.

ACTION: Notice of modification to existing systems of records.

SUMMARY: The United States Postal Service® (Postal Service) is proposing to modify a Customer Privacy Act System of Records (SOR) to permit the collection and retrieval of additional categories of information from customers who register on usps.com. These changes will enable the Postal Service to verify a customer's identity online. Additionally, the Postal Service is amending this SOR to permit information in this system to be used to identify, prevent, or mitigate the effects of fraudulent transactions.

DATES: These revisions will become effective without further notice on February 24, 2014 unless comments received on or before that date result in a contrary determination.

ADDRESSES: Comments may be mailed or delivered to the Privacy and Records Office, United States Postal Service, 475 L'Enfant Plaza SW., Room 9517, Washington, DC 20260–1101. Copies of all written comments will be available at this address for public inspection and photocopying between 8 a.m. and 4 p.m., Monday through Friday.

FOR FURTHER INFORMATION CONTACT: Matthew J. Connolly, Chief Privacy Officer, Privacy and Records Office, 202–268–8582.

SUPPLEMENTARY INFORMATION: This notice is in accordance with the Privacy Act requirement that agencies publish their amended systems of records in the **Federal Register** when there is a revision, change, or addition. The Postal Service™ has determined that this

Customer Privacy Act System of Records should be revised to modify categories of records in the system, purpose(s), and retrievability.

I. Background

The Postal Service Customer Registration application enables individual and corporate customers to conduct business online with the Postal Service. To date, approximately 20 million users have registered through the Customer Registration application. The Postal Service is modifying the system of records associated with this application to enable the Postal Service to validate the email and text message numbers of customers who register on usps.com. Additionally, the proposed modifications will enable customer-supplied information to be analyzed for the purposes of detecting, preventing, and mitigating fraudulent activity.

II. Rationale for Changes to USPS Privacy Act Systems of Records

Currently, to register on usps.com, a customer is asked to supply several types of personal information, including his or her name, address information, phone number(s), and email address(es). Customers must also create a username and password which are used to authenticate the customer when the customer accesses his or her account. Additionally, customers must provide answers to two security questions which will be used to verify the identity of returning customers who have forgotten their passwords, thereby enabling them to regain access to their accounts.

Customer Registration is making changes to the customer registration process to enhance the identity verification portion of the process and to provide customers with an additional option for accessing their accounts in the event that a customer forgets, or is otherwise unable to supply, his or her password. The Postal Service intends to ask each new and existing usps.com registrant to verify the email address that he or she used to create his or her account by responding to a communication that will be sent to the email that was previously supplied by the user. Customers who complete this verification process will be allowed to use their verified email address to reset their account passwords. Accordingly, the Postal Service is modifying the purpose of this SOR to account for these new uses of customer-supplied information. Because the Postal Service intends to establish the same verification process for text message numbers, the Postal Service is also modifying this SOR to include "text message number(s)" among the

categories of information it currently collects during the customer registration process.

To protect the Postal Service and its customers from fraudulent activities, the Postal Service intends to analyze information received from the user for the purpose of detecting, preventing, and mitigating fraud within the Customer Registration application. Specifically, the Postal Service will use commercially available software to analyze user-supplied information for the purpose of identifying patterns of suspected fraudulent activity. In so doing, the Postal Service will obscure the original information supplied by customers when such information is analyzed. If the Postal Service determines that such activity warrants a formal criminal investigation by the Postal Inspection Service, then any potentially relevant information will be provided to the Inspection Service in its original format. Accordingly, amendments are being made to the purpose(s) and retrievability sections of the SOR.

The Postal Service is also proposing to partner with a consumer credit rating company for the purpose of securely validating the identities of customers online, a process known as "identity proofing." Accordingly, the Postal Service is amending this SOR to enable the organization to implement identity proofing for personal (non-business) customers who select this option. Individual (non-business) customers who wish to validate their identities in this manner, and who select this option, would be required to answer questions submitted by a consumer credit reporting company. These questions would relate to the customer's history, such as past residences, employment, and credit data. Any answers provided by the customer would be sent directly to the credit reporting company. That company would then issue a pass/fail rating which would be sent to the Postal Service. The Postal Service would then store this rating in association with the customer's account. The pass/fail rating is the only information the Postal Service would store in the identity-proofing process. Accordingly, the Postal Service is modifying this SOR to indicate that results of identity proofing validation would be stored as a record category. Identity verification using this process would only be a requirement for certain products and services to be determined by postal management.

III. Description of Changes to Systems of Records

Pursuant to 5 U.S.C. 552a(e)(11), interested persons are invited to submit

written data, views, or arguments on this proposal. A report of the proposed modifications has been sent to Congress and to the Office of Management and Budget for their evaluations. The Postal Service does not expect this amended system of records to have any adverse effect on individual privacy rights. The affected systems are as follows:

USPS 810.100

SYSTEM NAME: *www.usps.com* Registration

Accordingly, for the reasons stated, the Postal Service proposes changes in the existing system of records as follows:

USPS 810.100

SYSTEM NAME:

www.usps.com Registration

CATEGORIES OF RECORDS IN THE SYSTEM:

* * * * *

[CHANGE TO READ]

1. *Customer information:* Name; customer ID(s); company name; job title and role; home, business, and billing address; phone number(s) and fax number; email(s); URL; text message number(s) and carrier; and Automated Clearing House (ACH) information.

2. *Identity verification information:* Question, answer, username, user ID, password, email address, text message number and carrier, and results of identity proofing validation.

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PURPOSE:

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[CHANGE TO READ]

6. To verify a customer's identity when the customer establishes, or attempts to access, his or her account.

7. To identify, prevent, and mitigate the effects of fraudulent transactions.

RETRIEVABILITY:

[CHANGE TO READ]

By customer name, customer ID(s), phone number, mail, email address, IP address, text message number, and any customer information or online user information.

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Stanley F. Mires,

Attorney, Legal Policy & Legislative Advice.

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