

HUD a homeownership program before the PRE may purchase any public housing units or projects. The PRE must demonstrate legal and practical capability to carry out the program, provide a written agreement that specifies the respective rights and obligations of the PRE and the PHA. The PHA must develop a homeownership program and obtain HUD approval before it can be implemented, provide supporting documentation and additional supporting documentation for acquisition of nonpublic housing for homeownership. PHA applications can be submitted electronically via the Internet. PHAs will be required to maintain report annually on the public homeownership program.

Agency form numbers, if applicable: None.

Members of affected public: Local and State Governments, individuals and households.

Estimation of the total number of hours needed to prepare the information collection including number of respondents, frequency of response, and hours of response: 50 respondents (PHAs); annual submission per PHA; average hours for PHA response is 40 hours; the total reporting burden is 27,367 hours.

Status of the proposed information collection: Extension, with changes, additional documentation Required.

Authority: Section 3506 of the Paperwork Reduction Act of 1995, 44 U.S.C. Chapter 35, as amended.

Dated: August 9, 2002.

Michael Liu,

Assistant Secretary for Public and Indian Housing.

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DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

[Docket No. FR-4736 N-11]

Notice of Proposed Information Collection for Public Comment for Public and Indian Housing Information Center (PIC) Survey

AGENCY: Office of the Assistant for Public and Indian Housing, HUD.

ACTION: Notice.

SUMMARY: The proposed information collection requirement described below will be submitted to the Office of Management and Budget (OMB) for review, as required by the Paperwork Reduction Act. The Department is soliciting public comments on the subject proposal.

DATES: *Comments Due Date:* October 15, 2002.

ADDRESSES: Interested persons are invited to submit comments regarding this proposal. Comments should refer to the proposal by name and/or OMB Control Number and should be sent to: Mildred M. Hamman, Reports Liaison Officer, Public and Indian Housing, Department of Housing and Urban Development, 451 7th Street, SW., Room 4249, Washington, DC 20410-5000.

FOR FURTHER INFORMATION CONTACT: Mildred M. Hamman, (202) 708-0614, extension 4128. (This is not a toll-free number). For hearing- and speech-impaired persons, this telephone number may be accessed via TTY (text telephone) by calling the Federal Information Relay Service at 1-800-877-8339 (toll-free).

SUPPLEMENTARY INFORMATION: The Department will submit the proposed information collection to OMB for review, as required by the Paperwork Reduction Act of 1995 (44 U.S.C. chapter 35, as amended).

This notice is soliciting comments from members of the public and affected agencies concerning the proposed collection of information to: (1) Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility; (2) evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information; (3) enhance the quality, utility, and clarity of the information to be collected; and (4) minimize the burden of the collection of information on those who are to respond; including through the use of the appropriate automated collection techniques or other forms of information

technology, e.g., permitting electronic submissions of responses.

This Notice also Lists the Following Information:

Title of Proposal: Public and Indian Housing Information Center (PIC) Survey.

OMB Control Number: 2577-.

Description of the Need for the Information and Proposed Use: The Department of Housing and Urban Development's Office of Public and Indian Housing will conduct a survey designed to collect feedback from the PHA Staff on the Public Housing Information Center (PIC) and to use the feedback as a tool to improve PIC. To better assist the users of PIC the survey will provide the much-needed information to make the system more effective.

Agency form numbers: None.

Members of the Affected Public: Approximately 10,000 Public Housing Agency staff and approximately 600 Native American and Alaskan Tribal staff will be invited to participate in the Public and Indian Housing Information Center (PIC) survey.

Estimation of the Total Number of Hours Needed to Prepare the Information Collection including the Number of Respondents, Frequency of response, and hours of response: The survey will take its participants approximately 20 minutes to complete the survey. Approximately 30% of those invited to take the survey will voluntarily take it on an annual basis. In total, the Department expects this survey will have a total annual reporting burden of 1,060 hours.

Status of the Proposed Information Collection: New.

Authority: Section 3506 of the Paperwork Reduction Act of 1995, 44 U.S.C. chapter 35, as amended.

Dated: August 9, 2002.

Michael Liu,

Assistant Secretary for Public and Indian Housing.

BILLING CODE 4210-33-M



**Department of Housing and Urban Development
Office of Public and Indian Housing**

**Public and Indian Housing Information Center (PIC)
FIELD OFFICE SURVEY 2002**

Organization:

- ☐ Housing Authority Staff ☐ HUD Field office Staff
☐ HUD Headquarters staff ☐ HUD TARC Staff

I am a ___ Director ___ Sr. Management Staff ___ Staff ___ Other (Specify) _____.

Total number of years in affordable housing field _____

My office location is:

State _____ City _____

Zip code _____

1.0 Please rate your frequency of usage of the following PIC sub-modules.

1.1 User Profile

Daily ___ 2-3 times a week ___ 4- 5 times a week ___ Monthly ___ Never ___

1.2 Systems Administration

Daily ___ 2-3 times a week ___ 4- 5 times a week ___ Monthly ___ Never ___

1.3 Event Tracking System (ETS)

Daily ___ 2-3 times a week ___ 4- 5 times a week ___ Monthly ___ Never ___

1.4 Risk Assessment System

Daily ___ 2-3 times a week ___ 4- 5 times a week ___ Monthly ___ Never ___

1.5 Housing Authority

Daily ___ 2-3 times a week ___ 4- 5 times a week ___ Monthly ___ Never ___

1.6 Development

Daily ___ 2-3 times a week ___ 4- 5 times a week ___ Monthly ___ Never ___

1.7 Executive summary

Daily ___ 2-3 times a week ___ 4- 5 times a week ___ Monthly ___ Never ___

1.8 Form 50058 Submission

Daily ___ 2-3 times a week ___ 4- 5 times a week ___ Monthly ___ Never ___

1.9 Form 50058 Viewer

Daily ___ 2-3 times a week ___ 4- 5 time a week ___ Monthly ___ Never ___

1.10 Form 50058 Reports

Daily ___ 2-3 times a week ___ 4- 5 time a week ___ Monthly ___ Never ___

1.11 Ad-hoc MTCS

Daily ___ 2-3 times a week ___ 4- 5 time a week ___ Monthly ___ Never ___

2. Please rate your degree of satisfaction with following PIC sub-modules

2.1 The user profile sub-module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.2 The system administration sub- module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.3 The Event Tracking System (ETS) sub-module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.4 The Risk Assessment System sub-module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.5 The Housing Authority sub-module in PIC is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.6 The Development sub-module in PIC is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.7 The Executive summary sub-module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.8 The Form 50058 Submission sub-module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.9 The Form 50058 Viewer sub-module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.10 The Form 50058 Reports sub-module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

2.11 The Ad-hoc MTCS sub-module is working to my satisfaction.

High ___ Medium ___ Low ___ N/A ___

Note: For Questions 3.1 through 12.3 please indicate you're level of agreement with the statements by making a hash mark indicating your response. In cases where a question not is applicable to you please indicate so by checking the square box next to "Not Applicable". The area marked "For office use only" should be left blank for training staff use. Below is an example for your ready reference:

3.1 My office working condition is satisfactory.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Hash Mark

3. Ease of Use

3.1 It is easy to locate information in PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

3.2 It is easy to input data in PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

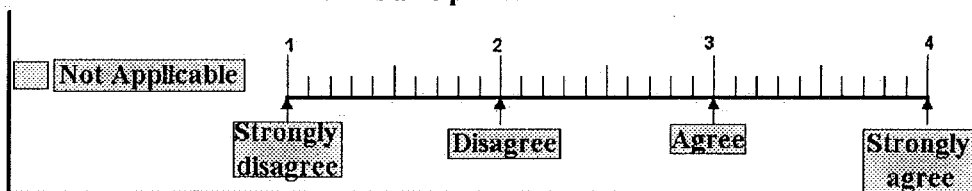
Comments:

3.2 PIC is organized to help me do my job better.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

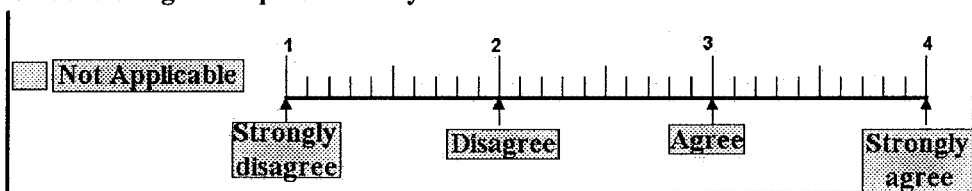
Comments:

3.3 The "Online Guided Tour" is a helpful tool.



Comments:

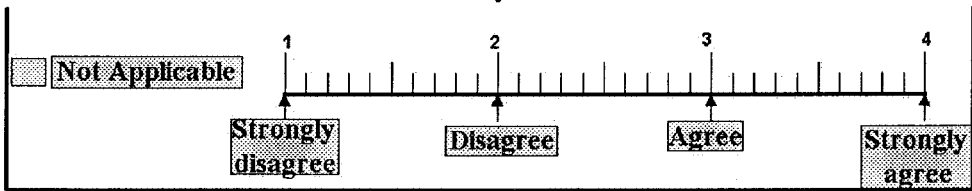
3.4 Generating PIC reports are easy.



Comments:

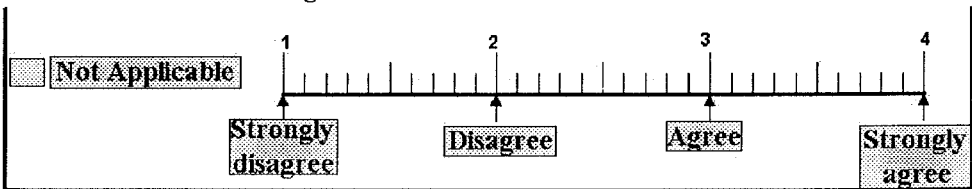
4. Availability/Reliability

4.1 PIC is a reliable tool for me to use in my business.



Comments:

4.2 I have trouble accessing PIC 50 % of the time.



Comments:

4.3 I have trouble in accessing PIC 90 % of the time.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

4.4 I have no trouble accessing PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

4.5 I can access PIC from outside my office.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

4.7 PIC is available during non-working hours when I need to use it.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

5. Functionality

5.1 The SEMAP sub-module in PIC allows me to reliably measure the performance of Section 8 Housing Authorities.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

5.2 The Risk Assessment sub-module in PIC allows me to identify and manage high-risk Housing Authorities.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

5.3 The Housing Authority sub-module in PIC allows me to monitor and manage Housing Authorities.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

5.4 The Development sub-module in PIC allows me to reliably monitor and manage public housing inventory.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

5.5 The Form 50058 Submission sub-module in PIC allows me to reliably update tenant data.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

5.6 The Form 50058 Reports sub-module in PIC provides me with useful management reports.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

5.7 The Executive summary page provides me with useful information on Housing Authorities.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

6. Flexibility

6.1 I have found uses for PIC other than those I was initially trained to use.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

6.2 PIC allows me to extract data in a format that I find useful.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

6.3 PIC allows me to use variety of data from other HUD computer systems (i.e. HUDCAPS and REAC subsystems).

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

7. Support/Services

7.1 I am satisfied with the quality of help that I get from the PIC on-line help text and guided tours.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

7.2 PIC Coaches have been helpful to me in learning PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

*Comments:***8. Business linkage****8.1 A strong relationship exists between my work activities and the capabilities provided in PIC.**

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

*Comments:***8.2 My job consists of many activities that can be done with the PIC system.**

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

*Comments:***8.3 My job consists of many activities for which I would like to use PIC, if new capabilities were provided.**

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

8.4 Without PIC, my office would need more resources to meet office goals.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

8.5 I support the continued use of PIC in my work environment.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

9. Report Writing

9.1 PIC reports provide valuable information to me.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

9.2 I am satisfied with the current reports available in PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

9.3 I would like to expand the reporting capabilities in PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

10. Training

10.1 I am satisfied with the level of PIC training provided.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

10.2 More training is necessary for me to become an effective user of PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

11. Communication

11.1 I receive reliable information about PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

11.2 PIH PIC home page (pic.hud.gov) provides adequate information for my purposes.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

11.3 Adequate channels exist for me to provide feedback about my experiences with PIC.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

11.4 Feedback that I provide about PIC is usually acted upon in a timely manner.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

12. Information Security

12.1 Information security in PIC adequately protects my data.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

12.2 PIC is vulnerable to being accessed by unauthorized users.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

12.3 More controls should be provided in the PIC computer systems to protect data.

☐ Not Applicable	1	2	3	4
	Strongly disagree	Disagree	Agree	Strongly agree

Comments:

13. Additional Comments

Thank you for completing this survey. Your responses will be kept confidential. Please remember to forward your completed survey to Louis J. Blazy, 451 7th Street SW, Room # 4234, Washington, DC 20410 by pouch mail.