

7. To ensure proper receipt by EPA, be sure to identify the docket ID number assigned to this action in the subject line on the first page of your response. You may also provide the name, date, and **Federal Register** citation.

What Information Collection Activity or ICR Does This Apply to?

Voluntary Customer Satisfaction Surveys

Docket ID No.: EPA-HQ-OA-2006-0074.

Affected entities: Entities potentially affected by this action are primarily individuals and households.

Title: Voluntary Customer Satisfaction Surveys.

ICR numbers: EPA ICR No. 1711.06. OMB Control No. 2090-0019.

ICR status: This ICR is currently scheduled to expire on August 30, 2009. An Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information, unless it displays a currently valid OMB control number. The OMB control numbers for EPA's regulations in title 40 of the CFR, after appearing in the **Federal Register** when approved, are listed in 40 CFR part 9, and are displayed either by publication in the **Federal Register** or by other appropriate means, such as on the related collection instrument or form, if applicable. The display of OMB control numbers in certain EPA regulations is consolidated in 40 CFR part 9.

Abstract: EPA uses voluntary surveys to learn how satisfied EPA customers are with our services, and how we can improve services, products and processes. EPA surveys individuals who use services or could have. During the next three years, EPA plans up to 56 surveys, and will use results to target/measure service delivery improvements. By seeking renewal of the generic clearance for customer surveys, EPA will have the flexibility to gather the views of our customers to better determine the extent to which our services, products and processes satisfy their needs or need to be improved. The generic clearance will speed the review and approval of customer surveys that solicit opinions from EPA customers on a voluntary basis, and do not involve "fact-finding" for the purposes of regulatory development or enforcement.

An Agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it has a currently valid OMB control number. The OMB control numbers for EPA's regulations are listed in 40 CFR part 9 and 48 CFR chapter 15.

Burden Statement: The annual public reporting and recordkeeping burden for

this collection of information is estimated to average not more than eight minutes. Response development time will range from several minutes to two hours per response, depending whether the instrument is a short series of feedback questions or a more complex discussion session for a focus group. Burden means the total time, effort, or financial resources expended by persons to generate, maintain, retain, or disclose or provide information to or for a Federal agency. This includes the time needed to review instructions; develop, acquire, install, and utilize technology and systems for the purposes of collecting, validating, and verifying information, processing and maintaining information, and disclosing and providing information; adjust the existing ways to comply with any previously applicable instructions and requirements which have subsequently changed; train personnel to be able to respond to a collection of information; search data sources; complete and review the collection of information; and transmit or otherwise disclose the information.

The ICR now available uses estimates that may change as the Agency updates information about survey planning for the next three years. Further information will be provided when the Second **Federal Register** Notice is published. The Agency's estimates are summarized briefly here:

Estimated total number of potential respondents: 15,000-16,000.

Frequency of response: On occasion.

Estimated total average number of responses for each respondent: One.

Estimated total annual burden hours: 1,500-1,700.

Estimated total annual costs: \$8,000. This includes an estimated burden cost of \$8,000 and an estimated cost of \$0 for capital investment or maintenance and operational costs.

Are There Changes in the Estimates From the Last Approval?

EPA expects that the number of respondent burden hours will decrease by 10-15%, from 2,000 hours in the current ICR to 1,700 hours or less over the next three years. This decrease is because the Agency continues its move from all other types of surveys to online surveys and the total number of surveys submitted for processing continues to decrease.

What Is the Next Step in the Process for This ICR?

EPA will consider the comments received and amend the ICR as appropriate. The final ICR package will then be submitted to OMB for review

and approval pursuant to 5 CFR 1320.12. At that time, EPA will issue another **Federal Register** notice pursuant to 5 CFR 1320.5(a)(1)(iv) to announce the submission of the ICR to OMB and the opportunity to submit additional comments to OMB. If you have any questions about this ICR or the approval process, please contact the technical person listed under **FOR FURTHER INFORMATION CONTACT**.

Dated: March 11, 2009.

David Widawsky,

Acting Director, National Center for Environmental Innovation, Office of Policy, Economics and Innovation, Office of the Administrator.

[FR Doc. E9-5729 Filed 3-16-09; 8:45 am]

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FEDERAL RESERVE SYSTEM

Change in Bank Control Notices; Acquisition of Shares of Bank or Bank Holding Companies

The notificants listed below have applied under the Change in Bank Control Act (12 U.S.C. 1817(j)) and § 225.41 of the Board's Regulation Y (12 CFR 225.41) to acquire a bank or bank holding company. The factors that are considered in acting on the notices are set forth in paragraph 7 of the Act (12 U.S.C. 1817(j)(7)).

The notices are available for immediate inspection at the Federal Reserve Bank indicated. The notices also will be available for inspection at the office of the Board of Governors. Interested persons may express their views in writing to the Reserve Bank indicated for that notice or to the offices of the Board of Governors. Comments must be received not later than March 31, 2009.

A. Federal Reserve Bank of Minneapolis (Jacqueline G. King, Community Affairs Officer) 90 Hennepin Avenue, Minneapolis, Minnesota 55480-0291:

1. *Louis A. Welle*, Naples, Florida, and *Kenneth M. Welle* and *Lori M. Welle*, both of Dayton, Minnesota, as a group acting in concert, to acquire voting shares of Community Pride Bank Corporation, Ham Lake, Minnesota, and thereby indirectly acquire voting shares of Community Pride Bank, Isanti, Minnesota.

Board of Governors of the Federal Reserve System, March 11, 2009.

Robert deV. Frierson,

Deputy Secretary of the Board.

[FR Doc. E9-5651 Filed 3-16-09; 8:45 am]

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