

DEPARTMENT OF VETERANS AFFAIRS

Voluntary Service National Advisory Committee, Notice of Meeting

The Department of Veterans Affairs gives notice under Public Law 92-463 that the annual meeting of the Department of Veterans Affairs Voluntary Service National Advisory Committee (NAC) will be held at the Doubletree Hotel at Reid Park, 445 South Alvernon Way, Tucson, Arizona, from May 30 through June 2, 2001. The meeting begins with participant registration from 12 noon-5 p.m. on Tuesday, May 29, and from 8 a.m.-5 p.m. on Wednesday, May 30, through Friday, June 1, in the Ballroom Foyer.

The committee, comprised of 60 national voluntary organizations, advises the Under Secretary for Health and other members of the Department of Veterans Affairs Central Office staff on how to coordinate and promote volunteer activities within VA facilities. The primary purposes of this meeting are to provide for committee review of volunteer policies and procedures; to accommodate full and open communications between the organizations, representatives and the Voluntary Service Office and field staff; to provide educational opportunities geared toward improving volunteer programs with special emphasis on methods to recruit, retain, motivate, and recognize volunteers; and to approve committee recommendations. This year's meeting will serve as an opportunity to promote and celebrate "International Year of Volunteers-2001."

On Tuesday, May 29, pre-meeting activities include a VAVS Field Staff meeting from 4-6 p.m. in the Boojum Room. The session on Wednesday, May 30, includes the following events: The Executive Committee to the NAC will meet from 8 a.m.-12 noon in the Bonsai/Boojum Room; Southern Arizona Health Care System will provide a Health Exhibit from 10 a.m.-3 p.m. in the Ballroom Foyer; New Member Orientation will be from 1-2:30 p.m. in Ballroom A-D; and an Open Forum will be from 3-4:30 p.m. in Ballroom A-D. Opening ceremonies will begin at 6 p.m. featuring Thomas L. Garthwaite, M.D., Under Secretary for Health, as keynote speaker.

On Thursday, May 31, there will be a Business Session from 8:30-11:30 a.m. in Ballroom A-E, where the Honorable Anthony J. Principi, Secretary of Veterans Affairs, will be the keynote speaker. The workshops include the following topics. (The locations of the

workshops are also noted.) Volunteer In Home Respite Care Program, in Salons A-C; It's All About CHANGE—What Fits and What Doesn't, in Salons F-H; Community Based Volunteers and the Advanced Illness Coordinated Care Programs, in Salon E; and Closing the Digital Divide for Our Nation's Veterans, in Salon D.

On Friday, June 1, a NAC Business Session will be held from 8:30-10 a.m. in Ballrooms A-E. The educational workshops will be repeated from 10:30 a.m.-12:30 p.m. and from 3-4:30 p.m. in the same rooms as on Thursday. The James H. Parke Memorial Scholarship Luncheon will be held from 12:30-2 p.m. in Ballrooms D-E, honoring the 2001 recipient of the James H. Parke Scholarship.

On the morning of Saturday, June 2, the NAC will hold a Business Session from 8:30-11:30 a.m. in Ballrooms A-E. A critique of the meeting will be held from 11:30 a.m.-12:30 p.m. in Bonsai/Boojum. A closing celebration honoring the NAC Volunteers of the Year, Parke Scholarship Award recipient and the Voluntary Service Award for Excellence recipient will be held in Ballrooms A-D, beginning at 6 p.m.

The meeting is open to the public. Individuals interested in attending are encouraged to contact Ms. Laura Balun, Administrative Officer, Voluntary Service Office (10C2), Department of Veterans Affairs, 810 Vermont Avenue, NW., Washington, DC, 20420, at (202) 273-8392.

Dated: May 10, 2001.

By Direction of the Secretary.

Ventris C. Gibson,

Committee Management Officer.

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DEPARTMENT OF VETERANS AFFAIRS

Privacy Act of 1974; System of Records

AGENCY: Department of Veterans Affairs (VA).

ACTION: Notice of Amendment of Systems of Records Notice "Healthcare Eligibility Records—VA".

SUMMARY: As required by the Privacy Act of 1974, 5 U.S.C. 552a(e), notice is hereby given that the Department of Veterans Affairs (VA) is amending the system of records currently entitled as "Healthcare Eligibility Records—VA" (89VA19) as established in **Federal Register** 59 FR 8677 dated 2/23/94 and amended in **Federal Register** 64 FR 13049 dated 3/16/99. VA is amending

the system by revising the System Location; Categories of Records in the System; Routine Use Disclosure Statements; and Policies and Practices for Storing, Retrieving, Accessing, Retaining and Disposing of Records in the System, including Storage, Retrieval and Safeguards. VA is republishing the system notice in its entirety at this time.

Title 38 U.S.C. Section 1705, requires the Veterans Health Administration (VHA) to establish a system of annual patient enrollment. VHA determined that the Health Eligibility Center (HEC) database would be expanded to serve as the central enrollment database, thereby adding veteran eligibility and enrollment information in the database. Veterans' eligibility and enrollment information maintained in this database is shared with VA health care facilities involved in the veterans' care. The National Enrollment Database (NED) located at VA's Austin Automation Center (AAC), Austin, Texas, supports the national enrollment system. The NED is populated via nightly batch updates from the HEC. The extracts do not contain federal tax information.

In an effort to facilitate patient education about VA enrollment, VHA established a call center operated by contractors. The HEC shares certain veteran data with the contractor, to facilitate the contractor's ability to accurately respond to veteran inquiries relating to enrollment and eligibility information, and to assist in fulfilling requests for enrollment-related materials (brochures, application forms, etc.). Specific data shared with the contractor include veterans' names, social security numbers, addresses, phone numbers, dates of birth, enrollment priority groups and primary health care facilities. The contractor asks the veteran caller for his or her social security number (SSN) and date of birth when it is necessary to transfer the call to a VA Medical Center or HEC for further assistance. SSN and Date of Birth information assists VA Medical Center and HEC staffs in locating the veteran's records. Other data elements provided to the contractor are utilized to assist in advising the veteran on enrollment-related matters and to mail enrollment information to the caller. Veterans also contact the call center to provide change of address information. Any updated demographic data obtained from the caller by the contractor is submitted to the HEC through electronic mail. Information is secured through use of a dedicated T-1 line, which contains a firewall to secure the data.