

# Notices

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This section of the FEDERAL REGISTER contains documents other than rules or proposed rules that are applicable to the public. Notices of hearings and investigations, committee meetings, agency decisions and rulings, delegations of authority, filing of petitions and applications and agency statements of organization and functions are examples of documents appearing in this section.

## BUREAU OF CONSUMER FINANCIAL PROTECTION

[Docket No. CFPB–2011–0033]

### Proposed Collection; Comment Request

**AGENCY:** Bureau of Consumer Financial Protection.

**ACTION:** Notice and request for comment.

**SUMMARY:** The Bureau of Consumer Financial Protection (CFPB), as part of its continuing effort to reduce paperwork and respondent burden, invites the general public and other Federal agencies to comment on a proposed information collection, as required by the Paperwork Reduction Act of 1995 (PRA), Public Law 104–13 (44 U.S.C. 3506(c)(2)(A)). The CFPB is soliciting comments for a proposed generic information collection that will help the CFPB satisfy responsibilities under the Dodd-Frank Wall Street Reform and Consumer Protection Act, Public Law No. 111–203 (Dodd-Frank Act) found in Sections 1013(b)(3) and 1034 of the Dodd-Frank Act. Currently, the CFPB is soliciting comments on a proposed generic information collection to help facilitate the collection and monitoring of and response to consumer complaints about certain financial products and services.

**DATES:** Written comments are encouraged and must be received on or before December 30, 2011 to be assured of consideration.

**ADDRESSES:** You may submit comments, identified by Docket No. CFPB–2011–0033, by any of the following methods:

- <http://www.regulations.gov>. Follow the instructions for submitting comments.

- [infocollection.comments@cfpb.gov](mailto:infocollection.comments@cfpb.gov)
- **Mail:** Cathleen Skinner, Consumer Response, Consumer Financial Protection Bureau, 1500 Pennsylvania Ave. NW., (Attn: 1801 L Street), Washington, DC 20220.

- **Hand Delivery/Courier in Lieu of Mail:** Monica Jackson, Office of the Executive Secretary, Consumer Financial Protection Bureau, 1700 G Street, NW., Washington, DC 20006.

**Instructions:** All submissions must include the document title and docket number. In general, all comments received will be posted without change to <http://www.regulations.gov>. In addition, comments will be available for public inspection and copying at 1700 G Street, NW., Washington, DC 20006, on official business days between the hours of 10 a.m. and 5 p.m. Eastern Time. You can make an appointment to inspect the documents by telephoning (202) 435–7275. All comments, including attachments and other supporting materials, will become part of the public record and subject to public disclosure. Sensitive personal information such as account numbers or Social Security numbers should not be included. Comments will not be edited to remove any identifying or contact information.

#### FOR FURTHER INFORMATION CONTACT:

Requests for additional information should be directed to Cathleen Skinner, Consumer Financial Protection Bureau, (202) 435–7469, [cathleen.skinner@cfpb.gov](mailto:cathleen.skinner@cfpb.gov).

#### SUPPLEMENTARY INFORMATION:

**Title:** Generic Clearance for Consumer Complaint and Information Collection Systems.

**OMB Control Number:** 3710–XXX.

**Abstract:** Over the next three years, the CFPB anticipates undertaking a variety of service delivery-focused activities under the Dodd-Frank Act. These activities, which include consumer complaint and inquiry processing, information-sharing with stakeholders, and complaint monitoring,

require interrelated processes, or systems, that are responsive to stakeholders' needs, sensitive to changes in the consumer market, and subject to iterative testing. Since these systems will use similar methods for information collection or otherwise share common elements, the CFPB is proposing a generic clearance for intake forms, response forms and feedback collections. The streamlined process of the generic clearance will allow the CFPB to implement these systems and meet the obligations of the PRA without the delays of the normal clearance process. The CFPB's Consumer Complaint and Information Collection Systems' generic information collection burden estimates will consist of the burden attributable to: (1) Consumer complaint and inquiry intake, (2) stakeholder feedback collection, (3) consumer complaint and inquiry tracking, and (4) consumer complaint referral programming. An approved set of collection questions and fields associated with the pilot intake form (OMB Control No. 1505–0236) and a proposed set associated with the standard Consumer Response Intake Form (76 FR 38,458 (June 30, 2011)) will serve as the initial models for the collections proposed under a generic information collection request. The CFPB will only undertake a new collection under this generic clearance if the OMB does not object to the CFPB's proposal.

**Type of Review:** Generic Clearance Request.

**Affected Public:** Individuals and Households, Businesses and Organizations, State, Local or Tribal governments.

**Respondent's Obligation:** Voluntary.

**Estimated Number of Respondents:** A preliminary estimate of aggregate burden for this generic clearance follows. As the statutory mandate behind the CFPB's consumer complaint and information collection activities is largely unprecedented, the projections of the number of respondents have a high level of uncertainty.

Proposed individual collections	Estimated number of respondents	Average burden per response (minutes)	Estimated total annual burden hours requested
Web Complaint and Inquiry Intake .....	2,500,000	7	291,600
Paper/Telephone Complaint and Inquiry Intake .....	750,000	10	125,000

Proposed individual collections	Estimated number of respondents	Average burden per response (minutes)	Estimated total annual burden hours requested
Stakeholder Feedback System .....	10,000	5	830
Complaint Tracking and Referral System .....	10,000	5	830
Total .....	3,270,000	8	418,300

*Estimated Average Time per Respondent:* 8 minutes per response.

*Estimated Total Annual Burden Hours:* Approximately 418,300 burden hours.

*Request for Comments:* Comments submitted in response to this notice will be summarized and/or included in the request for Office of Management and Budget approval. All comments will become a matter of public record. Comments are invited on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the CFPB, including whether the information will have practical utility; (b) the accuracy of the above estimate of the burden of the proposed information collection; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on respondents, including the use of automated collection techniques or other forms of information technology, such as, permitting electronic submissions of responses.

**Robert Dahl,**

*PRA Clearance Officer, Department of the Treasury.*

[FR Doc. 2011-28074 Filed 10-28-11; 8:45 am]

**BILLING CODE 4810-AM-P**

## DEPARTMENT OF AGRICULTURE

### Submission for OMB Review; Comment Request

October 26, 2011.

The Department of Agriculture has submitted the following information collection requirement(s) to OMB for review and clearance under the Paperwork Reduction Act of 1995, Public Law 104-13. Comments regarding (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility; (b) the accuracy of the agency's estimate of burden including the validity of the methodology and assumptions used; (c) ways to enhance the quality, utility and clarity of the information to be collected; (d) ways to minimize the

burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology should be addressed to: Desk Officer for Agriculture, Office of Information and Regulatory Affairs, Office of Management and Budget (OMB), New Executive Office Building, Washington, DC; *OIRA\_Submission@OMB.EOP.gov* or fax (202) 395-5806 and to Departmental Clearance Office, USDA, OCIO, Mail Stop 7602, Washington, DC 20250-7602. Comments regarding these information collections are best assured of having their full effect if received within 30 days of publication of this notification. Copies of the submission(s) may be obtained by calling (202) 720-8681.

An agency may not conduct or sponsor a collection of information unless the collection of information displays a currently valid OMB control number and the agency informs potential persons who are to respond to the collection of information that such persons are not required to respond to the collection of information unless it displays a currently valid OMB control number.

### National Agricultural Statistics Service

*Title:* Agricultural Resource Management, Chemical Use, and Post-harvest Chemical Use Surveys.

*OMB Control Number:* 0535-0218.

*Summary of Collection:* The primary objectives of the National Agricultural Statistics Service (NASS) are to provide the public with timely and reliable agricultural production and economic statistics, as well as environmental and specialty agricultural related statistics. Three surveys—the Agricultural Resource Management Study, the Fruit and Vegetable Chemical Use Surveys, and the Post-harvest Chemical Use Survey—are critical to NASS' ability to fulfill these objectives and to build the Congressionally mandated database on agricultural chemical use and related farm practices. NASS uses a variety of survey instruments to collect the

information in conjunction with these studies.

*Need and Use of the Information:* The Agricultural Resource Management Study provides a robust data base of information to address varied needs of policy makers. There are many uses for the information from this study including an evaluation of the safety of the Nation's food supply; input to the farm sector portion of the gross domestic product; and to provide a barometer on the financial condition of farm businesses. Data from the Fruit and Vegetable Chemical Use Surveys is used to assess the environmental and economic implications of various program and policies and the impact on agricultural producers and consumers. The results of the Post-harvest Chemical Use Survey are used by the Environmental Protection Agency (EPA) to develop Food Quality Protection Act risk assessments. Other organizations use this data to make sound regulatory decisions.

*Description of Respondents:* Farms.

*Number of Respondents:* 135,583.

*Frequency of Responses:* Reporting: Annually.

*Total Burden Hours:* 79,731.

**Charlene Parker,**

*Departmental Information Collection Clearance Officer.*

[FR Doc. 2011-28067 Filed 10-28-11; 8:45 am]

**BILLING CODE 3410-20-P**

## DEPARTMENT OF AGRICULTURE

### Federal Crop Insurance Corporation

[Docket No. FCIC-11-0010]

### Notice of Request for Extension of a Currently Approved Information Collection

**AGENCY:** Federal Crop Insurance Corporation, USDA.

**ACTION:** Extension of approval of an information collection; comment request.

**SUMMARY:** This notice announces a public comment period on the information collection requests (ICRs) associated with the Multiple Peril Crop Insurance.