

PORTIONS CLOSED TO THE PUBLIC:

1. Staff Briefing, Bureau of Enforcement, Investigations, and Compliance Update

CONTACT PERSON FOR MORE INFORMATION:

William Cody, Secretary, (202) 523–5725.

William Cody,

Secretary.

[FR Doc. 2023–08654 Filed 4–20–23; 11:15 am]

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FEDERAL MARITIME COMMISSION**Sunshine Act Meetings; Withdrawal**

AGENCY: Federal Maritime Commission

ACTION: Notice; withdrawal.

SUMMARY: The Federal Maritime Commission published a document in the **Federal Register** of April 17, 2023 concerning the Sunshine Act Meetings for our April 19, 2023 Commission Meeting. The April 17, 2023 document contained dates and information for the meeting that was rescheduled.

FOR FURTHER INFORMATION CONTACT:

William Cody, 202–523–5725.

SUPPLEMENTARY INFORMATION:**Withdrawal**

This action withdraws the notice in the **Federal Register** of April 17, 2023, FR Doc. 2023–07907, at 88 FR 23422 concerning Sunshine Act Meetings.

The Sunshine Act Meeting was rescheduled to May 3, 2023 by the Commission.

Dated: April 18, 2023.

William Cody,

Secretary.

[FR Doc. 2023–08655 Filed 4–20–23; 4:15 pm]

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FEDERAL TRADE COMMISSION**Agency Information Collection Activities; Proposed Collection; Comment Request; Extension**

AGENCY: Federal Trade Commission.

ACTION: Notice.

SUMMARY: The Federal Trade Commission (FTC or Commission) is seeking public comment on its proposal to extend an additional three years the current Paperwork Reduction Act clearance to participate in the Office of Management and Budget program “Generic Clearance for the Collection of Qualitative Feedback on Service Delivery.” The current clearance expires on July 31, 2023.

DATES: Comments must be received on or before June 23, 2023.

ADDRESSES: Interested parties may file a comment online or on paper by following the instructions in the Request for Comments part of the **SUPPLEMENTARY INFORMATION** section below. Write “Paperwork Reduction Act Comment: FTC File No. P072108” on your comment, and file your comment online at <https://www.regulations.gov> by following the instructions on the web-based form. If you prefer to file your comment on paper, mail your comment to the following address: Federal Trade Commission, Office of the Secretary, 600 Pennsylvania Avenue NW, Suite CC–5610 (Annex J), Washington, DC 20580, or deliver your comment to the following address: Federal Trade Commission, Office of the Secretary, Constitution Center, 400 7th Street SW, 5th Floor, Suite 5610 (Annex J), Washington, DC 20024.

FOR FURTHER INFORMATION CONTACT:

Bridget Small, Federal Trade Commission, 600 Pennsylvania Avenue NW, CC–10402, Washington, DC 20580, (202) 326–3266.

SUPPLEMENTARY INFORMATION:

Title of Collection: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

OMB Control Number: 3084–0159.

Current Actions: Extension of approval for a collection of information.

Affected Public: Individuals and households, businesses and organizations, State, local or Tribal government.

Estimated Number of Annual Respondents: 5,700.

Estimated Total Annual Burden Hours: 900.

Abstract: The FTC seeks renewed Office of Management and Budget approval of its generic clearance to collect qualitative feedback on service delivery (*i.e.*, the products and services that the FTC provides to help consumers and businesses understand their rights and responsibilities, including websites, blogs, videos, print publications, and other content). “Qualitative feedback” denotes information that provides useful insight about public perceptions and opinions, but does not include statistical surveys that yield quantitative results that can be generalized to the population of study. The solicitation of feedback on service delivery will target areas such as timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. The FTC will collect, analyze, and interpret information it gathers through this

generic clearance program to identify strengths and weaknesses of current services and make improvements in service delivery based on feedback. This generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance.

The types of collections that the proposed generic clearance covers include, but are not limited to:

- Customer comment cards/complaint forms;
- Small discussion groups;
- Focus groups of customers, potential customers, delivery partners, or other stakeholders;
- Cognitive laboratory studies, such as those used to refine questions or assess usability of a website;
- Qualitative customer satisfaction surveys (*e.g.*, post-transaction surveys; opt-out web surveys);
- In-person observation testing (*e.g.*, website or software usability tests).

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

As required by section 3506(c)(2)(A) of the PRA, 44 U.S.C. 3506(c)(2)(A), the FTC is providing this opportunity for public comment before requesting that OMB extend the existing clearance for the information collection requirements contained in the Generic Clearance.

Request for Comments

Pursuant to section 3506(c)(2)(A) of the PRA, the FTC invites comments on: (1) whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility; (2) the accuracy of the agency’s estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of maintaining records and providing disclosures to consumers. All comments must be received on or before June 23, 2023.

You can file a comment online or on paper. For the FTC to consider your comment, we must receive it on or before June 23, 2023. Write “Paperwork Reduction Act Comment: FTC File No. P072108” on your comment. Your comment—including your name and your state—will be placed on the public