

Dated: December 15, 2020.

**Kathleen Claffie,**

Chief, Office of Privacy Management, U.S. Coast Guard.

[FR Doc. 2020-27946 Filed 12-17-20; 8:45 am]

BILLING CODE 9110-04-P

## DEPARTMENT OF HOMELAND SECURITY

### Federal Emergency Management Agency

[Docket ID: FEMA-2020-0014; OMB No. 1660-0132]

#### Agency Information Collection Activities: Submission for OMB Review; Comment Request; Consolidated FEMA-National Training and Education Division (NTED) Level 3 Training Evaluation Forms; Correction

**AGENCY:** Federal Emergency Management Agency, DHS.

**ACTION:** 30-day notice and request for comments, correction.

**SUMMARY:** The Federal Emergency Management Agency (FEMA) published a document in the **Federal Register** on November 25, 2020, inviting the general public to comment on a reinstatement, with change, of a previously approved information collection for which approval has expired. The document contained incorrect cost estimates.

**DATES:** This correction is effective December 18, 2020.

**ADDRESSES:** For information on submitting comments, see the November 25, 2020, document at 85 FR 75349.

**FOR FURTHER INFORMATION CONTACT:** For any questions, please contact Dalia Abdelmeguid at [FEMA-NTES@fema.dhs.gov](mailto:FEMA-NTES@fema.dhs.gov) or via phone 202-431-7739. You may contact the Information Management Division for copies of the proposed collection of information at email address: [FEMA-Information-Collections-Management@fema.dhs.gov](mailto:FEMA-Information-Collections-Management@fema.dhs.gov).

**SUPPLEMENTARY INFORMATION:** In FR Doc. 2020-26052, beginning on page 75349 in the **Federal Register** of Wednesday, November 25, 2020, the following corrections are made:

1. On page 75350, in the middle column, “*Estimated Total Annual Respondent Cost: \$1,489,450.*” is corrected to read “*Estimated Total Annual Respondent Cost: \$1,466,298.*”
2. On page 75350, in the middle column, “*Estimated Total Annual Cost to the Federal Government: \$168,913.*” is corrected to read “*Estimated Total*

*Annual Cost to the Federal Government: \$180,082.*”

**Maile Arthur,**

Acting Records Management Branch Chief, Office of the Chief Administrative Officer, Mission Support, Federal Emergency Management Agency, Department of Homeland Security.

[FR Doc. 2020-27915 Filed 12-17-20; 8:45 am]

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## DEPARTMENT OF HOMELAND SECURITY

[Docket No. CISA-2020-0007]

#### Agency Information Collection Activities: 1670-0027: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

**AGENCY:** Cybersecurity and Infrastructure Security Agency (CISA), The Department of Homeland Security (DHS).

**ACTION:** 30- Day Notice and request for comments; Extension of Information Collection Request, 1670-0027.

**SUMMARY:** The Cybersecurity and Infrastructure Security Agency (CISA) will submit the following information collection request (ICR) to the Office of Management and Budget (OMB) for review and clearance in accordance with the Paperwork Reduction Act of 1995. CISA previously published a notice about this ICR, in the **Federal Register** on July 20, 2020, for a 60-day public comment period. No comments were received. In this notice, CISA solicits additional public comments concerning this ICR for 30-days.

**DATES:** Comments are encouraged and will be accepted until January 19, 2021.

**ADDRESSES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to [www.reginfo.gov/public/do/PRAMain](http://www.reginfo.gov/public/do/PRAMain). Find this particular information collection by selecting “Currently under 30-day Review—Open for Public Comments” or by using the search function.

**FOR FURTHER INFORMATION CONTACT:** If additional information is required contact: The Department of Homeland Security (DHS), Cybersecurity and Infrastructure Security Agency (CISA), Mia Bruce, 703-235-3519, [nppd-prac@hq.dhs.gov](mailto:nppd-prac@hq.dhs.gov)

**SUPPLEMENTARY INFORMATION:** The information collection activity provides a means to garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the

Administration’s commitment to improving service delivery. CISA will submit the information collection abstracted below to the OMB for approval. By qualitative feedback we mean information that provides useful insights on perceptions and opinions but are not statistical surveys that yield quantitative results that can be generalized to the population of study..

This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between CISA and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

The solicitation of feedback will target areas such as: Timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public.

If this information is not collected, vital feedback from customers and stakeholders on CISA’s services will be unavailable. CISA will only submit a collection for approval under this generic clearance if it meets the following conditions:

1. The collections are voluntary;
2. The collections are low-burden for respondents (based on considerations of total burden hours, total number of respondents, or burden-hours per respondent) and are low-cost for both the respondents and the Federal Government;
3. The collections are noncontroversial and do not raise issues of concern to other Federal agencies;
4. Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future;
5. Personally identifiable information is collected only to the extent necessary and is not retained;
6. Information gathered is intended to be used only internally for general service improvement and program management purposes and is not intended for release outside of the CISA (if released, CISA must indicate the qualitative nature of the information);
7. Information gathered will not be used for the purpose of substantially

informing influential policy decisions; and

8. Information gathered will yield qualitative information; the collections will not be designed or expected to yield statistically reliable results or used as though the results are generalizable to the population of study.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: The target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential nonresponse bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

As a general matter, information collections will not result in any new system of records containing personal information and will not ask questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

This is an EXTENSION of an existing information collection. The Office of Management and Budget is particularly interested in comments which:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
3. Enhance the quality, utility, and clarity of the information to be collected; and
4. Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other

technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

#### Analysis

**Agency:** Cybersecurity and Infrastructure Security Agency (CISA), Department of Homeland Security (DHS).

**Title:** Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

**OMB Number:** 1670-0027.

**Frequency:** Annually.

**Affected Public:** State, Local, Tribal, and Territorial Governments and Private Sector.

**Number of Respondents:** 10,500,630.

**Estimated Time Per Respondent:** 0.05 HOURS.

**Total Burden Hours:** 525,430 HOURS.

**Total Respondent Opportunity Cost:** \$19,261,418.

**Total Respondent Out-of-Pocket Cost:** \$0.

**Total Government Cost:** \$200,000.

**Samuel Vazquez,**

(Acting) Chief Information Officer,  
Department of Homeland Security,  
Cybersecurity and Infrastructure Security Agency.

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**BILLING CODE 9110-9P-P**

## DEPARTMENT OF HOMELAND SECURITY

[Docket No. CISA-2020-0008]

### Cybersecurity and Infrastructure Security Agency (CISA) Speaker Request Form

**AGENCY:** Cybersecurity and Infrastructure Security Agency (CISA), Department of Homeland Security (DHS).

**ACTION:** 60-Day notice and request for comments; New collection (Request for a new OMB Control Number, 1670-NEW).

**SUMMARY:** DHS CISA External Affairs will submit the following information collection request (ICR) to the Office of Management and Budget (OMB) for review and clearance in accordance with the Paperwork Reduction Act of 1995.

**DATES:** Comments are due by February 16, 2021.

**ADDRESSES:** You may submit comments, identified by docket number CISA-2020-0008, by one of the following methods:

- *Federal eRulemaking Portal:* <http://www.regulations.gov>. Please follow the instructions for submitting comments.

- *Email:* [CISA.Speakers@cisa.dhs.gov](mailto:CISA.Speakers@cisa.dhs.gov). Please include docket number CISA-2020-0008 in the subject line of the message.

- *Mail:* Written comments and questions about this Information Collection Request should be forwarded to DHS/CISA/External Affairs, ATTN: 245 Murray Lane SW, Mail Stop 0380, Washington, DC 20598-0609.

**Instructions:** All submissions received must include the words "Department of Homeland Security" and the docket number for this action. Comments received will be posted without alteration at <http://www.regulations.gov>, including any personal information provided.

**Docket:** For access to the docket and comments received, please go to [www.regulations.gov](http://www.regulations.gov) and enter docket number CISA-2020-0008.

Comments submitted in response to this notice may be made available to the public through relevant websites. For this reason, please do not include in your comments information of a confidential nature, such as sensitive personal information or proprietary information. If you send an email comment, your email address will be automatically captured and included as part of the comment that is placed in the public docket and made available on the internet. Please note that responses to this public comment request containing any routine notice about the confidentiality of the communication will be treated as public comments that may be made available to the public notwithstanding the inclusion of the routine notice.

**FOR FURTHER INFORMATION CONTACT:** Marilyn Stackhouse, 703-235-2162, [CISA.Speakers@hq.dhs.gov](mailto:CISA.Speakers@hq.dhs.gov).

**SUPPLEMENTARY INFORMATION:** The Cybersecurity and Infrastructure Security Agency Act of 2018 (P.L. 115-278) created the Cybersecurity and Infrastructure Security Agency (CISA). CISA is responsible for protecting the Nation's critical infrastructure from physical and cyber threats. This mission requires effective coordination and collaboration from government and private sector organizations. As part of the collaboration efforts, CISA receives requests for CISA employees to give presentations and speeches at various events.

This digital collection of information is necessary to ensure an efficient and timely process to schedule outreach and engagement with CISA stakeholders. This information may be disclosed as generally permitted under 5 U.S.C 522.

The Speaker Request Form will be the first point of contact between CISA and