

Dated: February 11, 2005.

George S. Trotter,

*Acting Branch Chief, Information Resources
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Technology Services Division.*

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DEPARTMENT OF HOMELAND SECURITY

Federal Emergency Management Agency

Agency Information Collection Activities: Proposed Collection; Comment Request

AGENCY: Federal Emergency
Management Agency, Emergency
Preparedness and Response Directorate,
U.S. Department of Homeland Security.

ACTION: Notice and request for
comments.

SUMMARY: The Federal Emergency
Management Agency, as part of its
continuing effort to reduce paperwork
and respondent burden, invites the
general public and other Federal
agencies to take this opportunity to
comment on a proposed continuing
information collection. In accordance
with the Paperwork Reduction Act of

1995 (44 U.S.C. 3506(c)(2)(A)), this
notice seeks comments concerning the
proposed collection of information.

SUPPLEMENTARY INFORMATION: The
National Flood Insurance Program
(NFIP) plays a critical role in FEMA's
mission for reducing flood losses.
Through the NFIP, communities must
adopt and enforce floodplain
management ordinances to reduce
future flood losses. In exchange,
FEMA's NFIP makes federally backed
flood insurance available to property
owners in these participating
communities. According to the Flood
Disaster Protection Act of 1973,
Congress Findings and Declaration of
Purpose, Section 2(a)(6), Congress finds
that it is in the public interest for
persons already living in flood prone
areas to have an opportunity to
purchase flood insurance and access to
more adequate limits of coverage, so
that they will be indemnified for their
losses in the event of future flood
disasters. In accordance with this
finding, FEMA attempts to fulfill the
requirement of The Flood Disaster
Protection Act of 1973 by educating and
assisting potential flood insurance
purchasers and agents who voluntarily
contact the National Flood Insurance
Program Call Center.

Collection of Information

Title: National Flood Insurance
Program Call Center and Agent Referral
Enrollment Program.

Type of Information Collection:
Revision of a currently approved
collection.

OMB Number: 1660-0059.

Form Numbers: FF 81-95.

Abstract: The National Flood
Insurance Program Call Center and
Agent Referral Enrollment Program are
part of the overall FloodSmart
marketing campaign aimed at increasing
the number of net policies by 5 percent
annually. The center's main objectives
are: (1) To respond to consumers
seeking information on the flood
insurance program (including finding an
insurance agent), (2) to provide a
mechanism for insurance agents
interested in selling flood insurance to
voluntarily enroll in the agent referral
program, and (3) to facilitate the
purchasing process by connecting
buyers and sellers together.

Affected Public: Individuals or
Households, and Business or Other For-
Profit.

**Estimated Total Annual Burden
Hours:** 3,750 hours.

	No. of respondents (A)	Frequency of response (B)	Hours per response (C)	Annual burden hours (AxBxC)
Callers To The Call Center	69,000	1	.05	3,450
Agent Referral Enrollment Form—FEMA Form 81-95	3,000	1	.07	210
Outbound Calls To Agents	1,200	1	.05	60
Outbound Calls To Consumers	600	1	.05	30
Total	73,800	1	3,750

Estimated Cost: \$ 3,960.00.

Comments: Written comments are
solicited to (a) evaluate whether the
proposed data collection is necessary for
the proper performance of the agency,
including whether the information shall
have practical utility; (b) evaluate the
accuracy of the agency's estimate of the
burden of the proposed collection of
information, including the validity of
the methodology and assumptions used;
(c) enhance the quality, utility, and
clarity of the information to be
collected; and (d) minimize the burden
of the collection of information on those
who are to respond, including through
the use of appropriate automated,
electronic, mechanical, or other
technological collection techniques or
other forms of information technology,
e.g., permitting electronic submission of
responses. Comments should be

received within 60 days of the date of
this notice.

ADDRESSES: Interested persons should
submit written comments to Muriel B.
Anderson, Chief, Records Management,
Information Resources Management
Branch, Information Technology
Services Division, Federal Emergency
Management Agency, Emergency
Preparedness and Response Directorate,
Department of Homeland Security, 500
C Street, SW., Room 316, Washington,
DC 20472.

FOR FURTHER INFORMATION CONTACT:
Contact Carolyn Goss, Program Analyst,
Mitigation Division, Risk
Communication Branch, 202-646-3468
for additional information. You may
contact Ms. Anderson for copies of the
proposed collection of information at
facsimile number (202) 646-3347 or

email address: [FEMA-Information-
Collections@dhs.gov](mailto:FEMA-Information-Collections@dhs.gov).

Dated: January 25, 2005.

Edward W. Kernan,

*Division Director, Information Resources
Management Division, Information
Technology Services Directorate.*

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DEPARTMENT OF HOMELAND SECURITY

Federal Emergency Management Agency

[FEMA-1577-DR]

California; Major Disaster and Related Determinations

AGENCY: Federal Emergency
Management Agency, Emergency