

Individual Assistance customer satisfaction survey responses and information for assessment and improvement of the delivery of disaster assistance to individuals and households.

**DATES:** Comments must be submitted on or before January 31, 2023.

**ADDRESSES:** To avoid duplicate submissions to the docket, please submit comments at [www.regulations.gov](http://www.regulations.gov) under Docket ID FEMA-0022-0046. Follow the instructions for submitting comments.

All submissions received must include the agency name and Docket ID. Regardless of the method used for submitting comments or material, all submissions will be posted, without change, to the Federal eRulemaking Portal at <http://www.regulations.gov>, and will include any personal information you provide. Therefore, submitting this information makes it public. You may wish to read the Privacy and Security Notice that is available via a link on the homepage of [www.regulations.gov](http://www.regulations.gov).

**FOR FURTHER INFORMATION CONTACT:**

Jason Salazar, Program Analyst, Recovery Directorate, FEMA at [Jason.Salazar@FEMA.dhs.gov](mailto:Jason.Salazar@FEMA.dhs.gov) or (940) 268-9245. You may contact the Information Management Division for copies of the proposed collection of information at email address: [FEMA-Information-Collections-Management@fema.dhs.gov](mailto:FEMA-Information-Collections-Management@fema.dhs.gov).

**SUPPLEMENTARY INFORMATION:** This collection is in accordance with Executive Orders 12862, *Setting Customer Service Standards* (58 FR 48257, Sept. 11, 1993) and 13571, *Streamlining Service Delivery and Improving Customer Service* (76 FR 24339, May 2, 2011) requiring all Federal Agencies to survey customers to determine the kind and quality of services they want and their level of satisfaction with existing services. The Government Performance and Results Act (GPRA) of 1993 (Pub. L. 103-62, 107 Stat. 285) requires agencies to set missions and goals and measure performance against them and the GPRA Modernization Act of 2010 (Pub. L. 111-352, 31 U.S.C. 1116) requires quarterly performance assessments of government programs for the purposes of assessing agency performance and improvement. FEMA will fulfill these requirements by collecting customer satisfaction program information through surveys of the Recovery Directorate's external customers.

This is a request to reduce burden hours in order to comply with the

Department of Homeland Security's Paperwork Reduction Act Burden Reduction Initiative. Burden has been reduced in the following ways:

1. Corrected inaccurate burden per response for electronic survey forms. Original estimates were prior to implementation of electronic surveys. Completion times are faster than original estimates.
2. A higher percentage of respondents prefer email surveys in recent years, which are faster to complete than phone surveys.
3. The burden hours allocated to qualitative research have been reduced based on recent utilization.

No changes have been made to the currently approved survey forms. This collection was previously approved in July 2021.

**Collection of Information**

*Title:* Federal Emergency Management Agency Individual Assistance Customer Satisfaction.

*Type of Information Collection:* Extension, with change, of a currently approved information collection.

*OMB Number:* 1660-0143.

*FEMA Forms:* FEMA Form FF-104-FY-21-159 (formerly 519-0-36), Initial Survey—Phone; FEMA Form FF-104-FY-21-160 (formerly 519-0-37), Initial Survey—Electronic; FEMA Form FF-104-FY-21-161 (formerly 519-0-38), Contact Survey—Phone; FEMA Form FF-104-FY-21-162 (formerly 519-0-39), Contact Survey—Electronic; FEMA Form FF-104-FY-21-163 (formerly 519-0-40), Assessment Survey—Phone; FEMA Form FF-104-FY-21-164 (formerly 519-0-41), Assessment Survey—Electronic; Focus Groups; One-on-One Interviews.

*Abstract:* Federal Agencies are required to survey their customers to determine the kind and quality of services customers want and their level of satisfaction with those services. Analysis from the survey is used to measure whether FEMA is meeting its mission of being accessible, timely, and effective when it comes to meeting the needs of disaster survivors.

*Affected Public:* Individuals or households.

*Estimated Number of Respondents:* 38,200.

*Estimated Number of Responses:* 38,200.

*Estimated Total Annual Burden Hours:* 5,893.

*Estimated Total Annual Respondent Cost:* \$239,314.

*Estimated Respondents' Operation and Maintenance Costs:* \$0.

*Estimated Respondents' Capital and Start-Up Costs:* \$18,750.

*Estimated Total Annual Cost to the Federal Government:* \$1,936,402.

**Comments**

Comments may be submitted as indicated in the **ADDRESSES** caption above. Comments are solicited to (a) evaluate whether the proposed data collection is necessary for the proper performance of the agency, including whether the information shall have practical utility; (b) evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used; (c) enhance the quality, utility, and clarity of the information to be collected; and (d) minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

**Millicent Brown Wilson,**

*Records Management Branch Chief, Office of the Chief Administrative Officer, Mission Support, Federal Emergency Management Agency, Department of Homeland Security.*

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**BILLING CODE 9111-24-P**

**DEPARTMENT OF THE INTERIOR**

**Fish and Wildlife Service**

[Docket No. FWS-HQ-IA-2022-0168; FXIA16710900000-223-FF09A30000]

**Marine Mammal Protection Act; Receipt of Permit Applications**

**AGENCY:** Fish and Wildlife Service, Interior.

**ACTION:** Notice of receipt of permit applications; request for comments.

**SUMMARY:** We, the U.S. Fish and Wildlife Service (Service), invite the public to comment on species for which the Service has jurisdiction under the Marine Mammal Protection Act (MMPA). With some exceptions, the MMPA prohibits activities with listed species unless Federal authorization is issued that allows such activities. This Act also requires that we invite public comment before issuing permits for any activity it otherwise prohibits with respect to any species.

**DATES:** We must receive comments by January 3, 2023.

**ADDRESSES:**

*Obtaining Documents:* The applications, application supporting

materials, and any comments and other materials that we receive will be available for public inspection at <https://www.regulations.gov> in Docket No. FWS-HQ-IA-2022-0168.

**Submitting Comments:** When submitting comments, please specify the name of the applicant and the permit number at the beginning of your comment. You may submit comments by one of the following methods:

- **Internet:** <https://www.regulations.gov>. Search for and submit comments on Docket No. FWS-HQ-IA-2022-0168.

- **U.S. Mail:** Public Comments Processing, Attn: Docket No. FWS-HQ-IA-2022-0168; U.S. Fish and Wildlife Service Headquarters, MS: PRB/3W; 5275 Leesburg Pike; Falls Church, VA 22041-3803.

For more information, see Public Comment Procedures under **SUPPLEMENTARY INFORMATION**.

**FOR FURTHER INFORMATION CONTACT:** Brenda Tapia, by phone at 703-358-2185 or via email at [DMAFR@fws.gov](mailto:DMAFR@fws.gov). Individuals in the United States who are deaf, deafblind, hard of hearing, or have a speech disability may dial 711 (TTY, TDD, or TeleBraille) to access telecommunications relay services. Individuals outside the United States should use the relay services offered within their country to make international calls to the point-of-contact in the United States.

#### **SUPPLEMENTARY INFORMATION:**

### **I. Public Comment Procedures**

#### **A. How do I comment on submitted applications?**

We invite the public and local, State, Tribal, and Federal agencies to comment on these applications. Before issuing any of the requested permits, we will take into consideration any information that we receive during the public comment period.

You may submit your comments and materials by one of the methods in **ADDRESSES**. We will not consider comments sent by email, or to an address not in **ADDRESSES**. We will not consider or include in our administrative record comments we receive after the close of the comment period (see **DATES**).

When submitting comments, please specify the name of the applicant and the permit number at the beginning of your comment. Provide sufficient information to allow us to authenticate any scientific or commercial data you include. The comments and recommendations that will be most useful and likely to influence agency decisions are: (1) Those supported by

quantitative information or studies; and (2) those that include citations to, and analyses of, the applicable laws and regulations.

#### **B. May I review comments submitted by others?**

You may view and comment on others' public comments at <https://www.regulations.gov> unless our allowing so would violate the Privacy Act (5 U.S.C. 552a) or Freedom of Information Act (5 U.S.C. 552).

#### **C. Who will see my comments?**

If you submit a comment at <https://www.regulations.gov>, your entire comment, including any personal identifying information, will be posted on the website. If you submit a hardcopy comment that includes personal identifying information, such as your address, phone number, or email address, you may request at the top of your document that we withhold this information from public review. However, we cannot guarantee that we will be able to do so. Moreover, all submissions from organizations or businesses, and from individuals identifying themselves as representatives or officials of organizations or businesses, will be made available for public disclosure in their entirety.

### **II. Background**

To help us carry out our conservation responsibilities for affected species, and in consideration of section 104(c) of the Marine Mammal Protection Act of 1972, as amended (MMPA; 16 U.S.C. 1361 *et seq.*), we invite public comments on permit applications before final action is taken. With some exceptions, this Act prohibits certain activities with listed species unless Federal authorization is issued that allows such activities. Service regulations regarding permits for any activity otherwise prohibited by the MMPA with respect to any foreign or native marine mammal species are available in title 50 of the Code of Federal Regulations in part 18.

Concurrent with publishing this notice in the **Federal Register**, we are forwarding copies of the marine mammal applications to the Marine Mammal Commission and the Committee of Scientific Advisors for their review.

### **III. Permit Applications**

We invite comments on the following applications.

#### **Marine Mammal Protection Act**

Applicant: North Slope Borough, Department of Wildlife Management, Anchorage, AK; Permit No. PER0046206

The applicant requests a reissuance of their permit to collect fecal samples, to collect tissue samples from dead individuals, and to conduct non-invasive sampling of wild walrus (*Odobenus rosmarus*) and polar bear (*Ursus maritimus*) for the purpose of scientific research. This notification covers activities to be conducted by the applicant over a 5-year period.

Applicant: BBC Studios Ltd., Bristol, UK; Permit No. PER0031742

The applicant requests a permit to photograph (video and still photography) West Indian manatees (*Trichechus manatus*) in Florida, for the purpose of commercial photography. This notification covers activities to be conducted by the applicant over a 5-year period.

### **IV. Next Steps**

After the comment period closes, we will make decisions regarding permit issuance. If we issue permits to any of the applicants listed in this notice, we will publish a notice in the **Federal Register**. You may locate the notice announcing the permit issuance by searching <https://www.regulations.gov> for the permit number listed above in this document. For example, to find information about the potential issuance of Permit No. 12345A, you would go to <https://www.regulations.gov> and search for "12345A".

### **V. Authority**

We issue this notice under the authority of the Marine Mammal Protection Act of 1972, as amended (16 U.S.C. 1361 *et seq.*).

**Timothy MacDonald,**

*Government Information Specialist, Branch of Permits, Division of Management Authority.*

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**BILLING CODE 4333-15-P**

## **DEPARTMENT OF THE INTERIOR**

### **Fish and Wildlife Service**

[DOI-2022-0009; FF10T03000/234/FXGO16640970500]

### **Privacy Act of 1974; System of Records**

**AGENCY:** U.S. Fish and Wildlife Service, Interior.

**ACTION:** Rescindment of a system of records notice.