

the Office of Management and Budget and request for comments.

SUMMARY: As part of a Federal Government-wide effort to streamline the process to seek feedback from the public on service delivery, the Department of Homeland Security (DHS), National Protection and Programs Directorate (NPPD), Office of the Chief Information Office has submitted a Generic Information Collection Request (Generic ICR): “Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery” to OMB for approval under the Paperwork Reduction Act (PRA) (44 U.S.C. 3501 et. seq.).

DATES: Comments are encouraged and will be accepted until June 18, 2014. This process is conducted in accordance with 5 CFR 1320.10.

ADDRESSES: Written comments may be submitted to the Office of Information and Regulatory Affairs, OMB. Comments should be addressed to OMB Desk Officer, DHS, Office of Civil Rights and Civil Liberties. Comments must be identified by DHS–2013–0032 and may be submitted by one of the following methods:

- *Federal eRulemaking Portal:* <http://www.regulations.gov>.
- *Email:* oira_submission@omb.eop.gov. Include the docket number in the subject line of the message.
- *Fax:* (202) 395–5806.

Instructions: All submissions received must include the words “Department of Homeland Security” and the docket number for this action. Comments received will be posted without alteration at <http://www.regulations.gov>, including any personal information provided.

FOR FURTHER INFORMATION CONTACT: To request additional information, please Contact: DHS/NPPD, Office of the Chief Information Office, nppd-prac@hq.dhs.gov.

SUPPLEMENTARY INFORMATION:

Title: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

Abstract: The proposed information collection activity provides a means to garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration’s commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study.

This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: The target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

NPPD received no comments in response to the 60-day notice published in the **Federal Register** of December 19, 2013 (78 FR 244).

Below we provide National Protection and Programs Directorate projected average estimates for the next three years:

Current Actions: New collection of information.

Type of Review: New Collection.

Affected Public: Individuals and households, businesses and organizations, State, Local or Tribal Government.

Estimated Number of Respondents: Below is a preliminary estimate of the aggregate burden hours for this generic clearance. This estimate is based on a review of past behavior of the participating sub-components and by several individual sub-components’ estimates for this ICR. In recognition that individual sub-components will differ in how often they use this generic

clearance, this burden estimate assumes that 2 sub-components would be the heaviest users and account for approximately ten times as great a burden as the other sub-components combined. NPPD sub-components will provide more refined individual estimates of burden in their subsequent notices.

Average Expected Annual Number of activities: 15.

Respondents: 14080.

Annual responses: 14080.

Frequency of Response: Once per request.

Average minutes per response: 34 minutes.

Burden hours: 7920.3.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget control number.

Dated: May 9, 2014.

Scott Libby,

Acting Chief Information Officer, National Protection and Programs Directorate, Department of Homeland Security.

[FR Doc. 2014–11389 Filed 5–16–14; 8:45 am]

BILLING CODE 9110–9P–P

DEPARTMENT OF HOMELAND SECURITY

[Docket No. DHS–2013–0043]

General Meeting Registration and Evaluation

AGENCY: National Protection and Programs Directorate, DHS.

ACTION: 30-day notice and request for comments; new information collection request: 1670—NEW.

SUMMARY: The Department of Homeland Security (DHS), National Protection and Programs Directorate (NPPD), Office of Cybersecurity and Communications (CS&C), Office of Emergency Communications (OEC), will submit the following information collection request (ICR) to the Office of Management and Budget (OMB) for review and clearance in accordance with the Paperwork Reduction Act of 1995 (Pub. L. 104–13, 44 U.S.C. Chapter 35). NPPD is soliciting comments concerning New Information Collection Request, General Meeting Registration and Evaluation. DHS previously published this ICR in the **Federal Register** on March 17, 2011, at 76 FR 52, for a 60-day public comment period. DHS received no comments. The purpose of this notice is to allow an additional 30 days for public comments.

DATES: Comments are encouraged and will be accepted until June 18, 2014. This process is conducted in accordance with 5 CFR 1320.10.

ADDRESSES: Interested persons are invited to submit written comments on the proposed information collection to the OMB Office of Information and Regulatory Affairs. Comments should be addressed to OMB Desk Officer, Department of Homeland Security, Office of Civil Rights and Civil Liberties. Comments must be identified by "DHS-2013-0043" and may be submitted by one of the following methods:

- *Federal eRulemaking Portal:* <http://www.regulations.gov>.

- *Email:* oira_submission@omb.eop.gov. Include the docket number in the subject line of the message.

- *Fax:* (202) 395-5806.

Instructions: All submissions received must include the words "Department of Homeland Security" and the docket number for this action. Comments received will be posted without alteration at <http://www.regulations.gov>, including any personal information provided.

OMB is particularly interested in comments that:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;

3. Enhance the quality, utility, and clarity of the information to be collected; and

4. Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

SUPPLEMENTARY INFORMATION: OEC was formed under Title XVIII of the Homeland Security Act of 2002, 6 U.S.C. 101 et seq., as amended, to fulfill its statutory responsibility of conducting nationwide outreach through hosted events, including conferences, meetings, workshops, etc. The general registration form, pre-meeting form, and post-meeting/workshop/training evaluation form will be used to gather information to support these events and for follow-up with stakeholders that attend such

events. The registration, pre-meeting, and evaluation forms may be submitted electronically or in paper form.

Analysis

Agency: Department of Homeland Security, National Protection and Programs Directorate, Office of Cybersecurity and Communications, Office of Emergency Communications and Evaluation.

Title: General Meeting Registration and Evaluation.

OMB Number: 1670-NEW.

General Registration Form

Frequency: On occasion.

Affected Public: State, local, or tribal government.

Number of Respondents: 5,000.

Estimated Time Per Respondent: 10 minutes.

Total Burden Hours: 850 annual burden hours.

Total Burden Cost (capital/startup): \$0.

Total Burden Cost (operating/maintaining): \$22,457.

Pre-Meeting Survey

Frequency: On occasion.

Affected Public: State, local, or tribal government.

Number of Respondents: 5,000.

Estimated Time per Respondent: 10 minutes.

Total Burden Hours: 850 annual burden hours.

Total Burden Cost (capital/startup): \$0.

Total Burden Cost (operating/maintaining): \$22,457.

Post-Meeting/Workshop/Training Evaluation

Frequency: On occasion.

Affected Public: State, local, or tribal government.

Number of Respondents: 5,000.

Estimated Time per Respondent: 15 minutes.

Total Burden Hours: 1,250 annual burden hours.

Total Burden Cost (capital/startup): \$0.

Total Burden Cost (operating/maintaining): \$33,025.

Dated: May 9, 2014.

Scott Libby,

Deputy Chief Information Officer, National Protection and Programs Directorate, Department of Homeland Security.

[FR Doc. 2014-11392 Filed 5-16-14; 8:45 am]

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DEPARTMENT OF HOMELAND SECURITY

[Docket No. DHS-2014-0002]

Meeting: Homeland Security Advisory Council

AGENCY: The Office of Policy, DHS.

ACTION: Notice of partially closed Federal advisory committee meeting.

SUMMARY: The Homeland Security Advisory Council (HSAC) will meet in person and by phone June 5, 2014. Members of the public may participate in person or by listen-only conference call. The meeting will be partially closed to the public.

DATES: The HSAC will meet Thursday, June 5, 2014, from 1:45 p.m. to 5:30 p.m. EDT. The meeting will be open to the public from 1:45 p.m. to 3:45 p.m. Please note that the meeting may close early if the Council has completed its business. The portion from 4 p.m. to 5:30 p.m. will be closed to the public.

ADDRESSES: The meeting will be held at the United States Coast Guard Headquarters in Washington, DC. All visitors are processed through the Visitor Processing Center at Gate 4, located at the end of Golden Raintree Drive that intersects with Firth Sterling Avenue SE.

Written public comments prior to the meeting must be received by May 30, 2014. Written public comments after the meeting must be identified by Docket No. DHS-2014-0002 and may be submitted by one of the following methods:

- *Federal eRulemaking Portal:* <http://www.regulations.gov>. Follow the instructions for submitting comments.

- *Email:* HSAC@hq.dhs.gov. Include docket number in the subject line of the message.

- *Fax:* (202) 282-9207.

- *Mail:* Homeland Security Advisory Council, Department of Homeland Security, Mailstop 0445, 245 Murray Lane SW., Washington, DC 20528.

Instructions: All submissions received must include the phrases "Department of Homeland Security" and "DHS-2014-0002". Comments received will be posted without alteration at <http://www.regulations.gov>, including any personal information provided.

Docket: For access to the docket to read background documents or comments received by the DHS Homeland Security Advisory Council, go to <http://www.regulations.gov>, search "DHS-2014-0002," "Open Docket Folder" and provide your comments.

FOR FURTHER INFORMATION CONTACT:

Mike Miron at HSAC@hq.dhs.gov or at (202) 447-3135.